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NOTICE OF ERRATA

Issued on January 24, 2025

APL 24-020 (November 13, 2024)

The Department of Managed Health Care (DMHC) hereby provides notice of the following typographical errors in All Plan Letter (APL) 24-020 (OPM) – *RY 2026/MY 2025 Provider Appointment Availability Survey Manual and Report Form Amendments* (Issued on November 13, 2024) and the attached document *PAAS Report Forms – Notice of Changes for RY 2026/MY 2025*:

1. On page 1 of APL 24-020 020 (OPM) – RY 2026/MY 2025 Provider Appointment Availability Survey Manual and Report Form Amendments, footnote 1 is amended as follows:
 - This All Plan Letter applies to reporting health plans, as defined in Rule 1300.67.2.2(b)(17), and does not apply to plans licensed only to offer Medicare Advantage product lines or only Employee Assistance Program (EAP) products. Additionally, health plan networks that are only licensed for Exclusively Aligned Enrollment Dual Eligible Special Needs Plans (i.e., Medi-Medi Plans) are not subject to the reporting requirements of this APL.
2. On page 29 of PAAS Report Forms – Notice of Changes for RY 2026/MY 2025, the Question 4b header of the Non-Physician Mental Health Care Providers Raw Data Report Form No. 40-260 is amended as follows:
 - Question 4b – Does [Provider Name] schedule the patient with another physician or mid-level provider in the office?
3. On page 49 of PAAS Report Forms – Notice of Changes for RY 2026/MY 2025, the Question 1 field headers of the Ancillary Service Providers Raw Data Report Form No. 40-263 incorrectly reference urgent care appointments instead of non-urgent appointments. The headers are hereby amended as follows:

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Contact the DMHC Help Center at 1-888-466-2219 or www.HealthHelp.ca.gov

- Question 1 - When is the next available appointment date with [Provider Name] for ~~an urgent care~~ a non-urgent appointment?
- Question 1 - When is the next available appointment time with [Provider Name] for ~~an urgent care~~ a non-urgent appointment?

If you have any questions about this notice, please contact the Office of Plan Monitoring at Timelyaccess@dmhc.ca.gov.