

Objective Work Plan

Project:

Building upon the existing program infrastructure and resources to enhance and monitor the rate review program.

*** Year:** *** Funding Agency Goal:**

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Hire two staff members to assist in the administrative processes to establish and enhance policies and procedures of the rate review program.

*** Objective:**

These positions are required to continue efforts to improve the review of required health plan filing submissions in order to meet market and industry demands and to provide appropriate oversight necessary for DMHC to fulfill its statutory responsibilities. These staff members responsibility includes, but is not limited to: setting up administrative policies and procedures, internal training programs, development of technical assistance guides, revise the public website.

*** Results or Benefits Expected:**

An effective, comprehensive, and meaningful rate review program in order to meet market, consumer, and industry demands and to provide appropriate oversight necessary for DMHC to fulfill its statutory responsibilities.

* Activities	* Position Responsible	* Time Period Begin	* Time Period End	* Non-Salary Personnel Hours
A 1. Develop duty statements and justifications for hiring 2 staff members	Chief, Division of Financial Oversight	02/01/2012	02/29/2012	0
A 2. Post job announcements, interview and hire staff members	Chief, Division of Financial Oversight	03/01/2012	04/18/2012	0
B. Continued evaluation the current rate review program and establish policies and procedures to enhance the rate review program to ensure a consistent review.	Chief, Division of Financial Oversight	11/15/2011	08/31/2012	0
C. Develop technical assistance guides to give to plans to ensure consistency in filing needed information.	Chief, Division of Financial Oversight	11/15/2011	08/31/2012	0

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D. Set up internal training programs.	Chief, Division of Financial Oversight	11/15/2011	08/31/2012	
E. Set up and implement an interagency agreement with the University of California to redesign and reorganize the DMHC rate review website, by revising its content to better serve consumers to be easy-to-use, accessible and user-centered.	Chief, Division of Financial Oversight	11/15/2011	08/31/2012	

*** Criteria for Evaluating Results or Benefits Expected:**

Determine whether the DMHC has created an enhanced program for consistent review premium rate increases.