

AB 72 Independent Dispute Resolution Process Quarterly Report

This report provides a summary of the number, type and outcome of AB 72 Independent Dispute Resolution Process (IDRP) related to the payment of claims by health plans to noncontracting health professionals who provided services at contracting facilities. This process was available September 1, 2017. No IDRP applications were submitted in 2017.

Timeframe	2018	1st Quarter 2019	2nd Quarter 2019	3rd Quarter 2019	4th Quarter 2019	Total	Percent
IDRP Applications Submitted	39	12	17	1	2	71	
Type of Service Provided							
Ambulance	2				1	3	4.2%
Anesthesiology	28	11	10	1		50	70.4%
Pathology	5					5	7.0%
Other	4	1	7		1	13	18.3%
IDRP Outcome							
Determination Letter Issued		1		14	7	22	31.0%
Default Determination Letter Issued					1	1	1.4%
Incomplete Application	2		1		1	4	5.6%
Ineligible ¹	13	1	2			16	22.5%
No Payment Received					1	1	1.4%
Non-Jurisdictional	5		1			6	8.5%
Withdrawn	17	1	1	1		20	28.2%
Pending at the End of the Period	2	11	23	9	1		1.4%

¹ Ineligible applications include those involving contracted providers, Medi-Cal members, non-contracted facilities, and emergency services.