

STATE OF CALIFORNIA
DEPARTMENT OF MANAGED HEALTH CARE

PUBLIC MEETING ON HEALTH CARE PREMIUM RATES
AND PRESCRIPTION DRUG COST TRANSPARENCY

DEPARTMENT OF MANAGED HEALTH CARE
980 9TH STREET
5TH FLOOR CONFERENCE ROOM
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1 individually online.

2 Public comment will be taken after each agenda item. But there is
3 also an opportunity, it will be taken again at the end of all the presentations when
4 they have all concluded. So, if you wish, public comment can be given once you
5 have heard the scope and the totality of all of the presentations.

6 For those who wish to make a comment, please remember to state
7 your name and the organization you are representing. Public comment will be
8 taken from individuals attending in person first. For those making public
9 comment virtually, please use the Raised Hand feature. And if an attendee
10 online has a question, please use the Raised Hand feature. All questions and
11 comments from panelists will be taken in the order of which the raised hands
12 appear.

13 Again, for those joining online or via telephone, please note the
14 following. For the public attending online, as a reminder, you can join the Zoom
15 meeting on your phone if you experience a connection issue. For attendees on
16 the phone, if you would like to ask a question or make a comment, please dial *9.
17 State the name and the organization you are representing.

18 For attendees participating online via telephone, you may use the
19 Raised Hand feature and you will be unmuted to ask your question or offer
20 comment.

21 Again to all online participants, to raise your hand to make a
22 comment click on the icon labeled Participants on the bottom of your screen,
23 then click the button labeled Raised Hand. Once you have asked your question
24 or provided comment, please click Lower Hand.

25 Again, last reminder, this meeting is subject to the Bagley-Keene

1 Open Meeting Act. Operating in compliance with the Bagley-Keene Act can
2 sometimes feel a little inefficient, but I think we have gotten it down, so I think it is
3 going pretty well these days. But again, that is all meant to preserve the public's
4 right to governmental transparency and accountability.

5 Due to the Bagley-Keene Open Meeting Act, the Zoom Chat has
6 been disabled. If panelists encounter any issues, please send an email directly
7 to do.admin.support@dmhc.ca.gov.

8 And one last reminder for those in the room. This meeting will not
9 be recorded, but we will be using a transcription service. Our transcriber is here
10 and wanted me to remind everyone to project when they speak because the
11 ambient microphone doesn't always pick up softer voices very well. So,
12 everyone, please use your loud outside voice so we can have a proper
13 transcription, which we will be putting up on the website afterwards.

14 With that, that concludes our housekeeping items. I will move to
15 our opening remarks from our Director Mary Watanabe.

16 DIRECTOR WATANABE: Good afternoon and welcome to our
17 public meeting on prescription drug costs and premium rates. I see a number of
18 folks in the room that were with us I think almost 10 years ago when we had our
19 first meeting. I was reminiscing a little bit and reminded that I think since that
20 time health care premiums have come close to almost doubling. I would say
21 everyone in this room and joining virtually is probably well aware that the cost of
22 our health care coverage is taking up more and more of our family budgets. It is
23 competing with the rising housing costs and childcare. It feels like every week I
24 go to the grocery store and something has gone up a dollar or 50 cents. And of
25 course, I think we have all experienced the increases at the gas pump over the

1 last week in particular. For most of us, our paychecks are not keeping up with
2 the pace of annual increases in our health care premiums or the cost of
3 everything else that we need to budget for.

4 While the DMHC doesn't have the authority to deny rate increases,
5 we do thoroughly review the rates that you are going to hear more about today.
6 We ask the plans a lot of questions, for those in the room that represent a plan,
7 but we really want to make sure they are reasonable and justified.

8 I believe transparency is important to the broader conversation
9 about the cost of health care. I have had the pleasure of sitting in and
10 participating and facilitating many of these meetings and I will just say, for those
11 that are giving public comment today, the personal stories of what this means
12 individually for you, the tradeoffs that you have had to make, have been really
13 impactful and important to this discussion.

14 I am pleased that we will have representatives from the Office of
15 Health Care Affordability with us again to talk about their efforts to address the
16 rising cost of health care. And I appreciate our colleagues from the California
17 Department of Insurance for joining us again for this joint meeting, so we have a
18 comprehensive view of what is happening in the state-regulated commercial
19 market in California.

20 And I just want to quickly take a moment to thank my team.
21 Michelle Yamanaka, our actuaries, the team at Lewis & Ellis that do a fantastic
22 job on all of the work that goes into the public report. I also want to acknowledge
23 Amanda and our Director's Office admin team. There is a tremendous amount of
24 work that goes into prepping and getting us ready for these public meetings. So,
25 with that I will turn it back to Amanda.

1 MS. LEVY: Great, thank you. Next slide.

2 We won't take too much time to go over what the Department of
3 Managed Health Care is, but we always think it is important to include at least a
4 of couple slides in case anyone, if this is their first time attending this meeting,
5 either in person or virtually. It is really important that you understand what we do,
6 as the Director said, and just give a better sense of who we are.

7 So we do, as always, begin each of our public meetings with our
8 mission statement; and this is a new mission statement since the last time you
9 were here, if you were here two years ago. We embarked on a strategic plan
10 and that resulted in, among other things, a new mission statement, which is:

11 "The mission of the Department of Managed Health Care is
12 to ensure health plan members have access to equitable, high-
13 quality, timely, and affordable health care within a stable health
14 care delivery system."

15 And this is an infographic from our Annual Report that is issued, will
16 be issued later this year. This is from last year's report. And I think the two big
17 points here that we want to emphasize is that now 30.2 million Californians'
18 health care rights are protected by the DMHC, so we are over 30 million.

19 And then another, we won't go into the work of our Help Center, but
20 we know how important it is, and certainly, I think, important and critical to the
21 mission that we just recited. And we have now hit over 3 million consumers have
22 been assisted by the folks at our Help Center. So just wanted to emphasize that.
23 And certainly you will have all the information and if you have any questions,
24 happy to answer any of those. Next slide.

25 So again, we just wanted to just take a couple of slides before we

1 get into our health care premium rates to talk about the Department of Managed
2 Health Care, level set who we are and what we do.

3 We are the regulator of full service and specialized health care
4 plans.

5 We have all HMO and some PPO/EPO products.

6 And within those 30 million individuals who are under our
7 jurisdiction that's some large group and most of the small group and individual
8 products.

9 We do have jurisdiction over most Medi-Cal Managed Care plans,
10 and certainly we share that authority with the Department of Health Care
11 Services.

12 In addition to the full service plans, our specialized plans include
13 dental, vision, behavioral health, chiropractic and prescription drug plans.

14 And certainly, when we think of affordability and we think of rates,
15 we do think about our friends, colleagues and family members who are using
16 Medicare. But just to level set again, for Medicare Advantage our jurisdiction is
17 only on the financial solvency of the plans, it is not on any of the benefits or
18 premiums or anything else you can think of and any other issues that you might
19 have with Medicare. But we certainly do have a role in ensuring that they are
20 solvent to provide services. Next slide.

21 So, our key functions, again as we said, consumer protection.
22 Again, these all go back to the mission statement that we just recited. And a lot
23 of that is shown through the good work of our colleagues within our Help Center,
24 who again, have assisted over 3 million health plan members.

25 Before there is an issue and you have to come to the Help Center

1 we start in the beginning. We license health plans initially and we ensure
2 compliance with state laws.

3 We have a medical survey team that every three years reviews all
4 functions of a health care service plan. We have Michelle Yamanaka, our Office
5 of Financial Review, and her team conduct financial exams to ensure the
6 financial stability of the plans.

7 We review, as our Director said, our proposed premium rate
8 changes. We will talk a little bit about that process later.

9 And certainly, if a plan is acting outside accordance with state law
10 we have our Office of Enforcement who can take enforcement action against that
11 plan.

12 And now I will hand it over to my colleague Michelle Yamanaka and
13 Brian Stentz from Lewis & Ellis. I don't know who is first.

14 MR. STENTZ: Good afternoon. I am a consulting actuary with
15 Lewis & Ellis. We are contracted with the DMHC to perform various actuarial
16 services, one of which includes performing actuarial rate reviews from health
17 plans that are regulated by the DMHC. We performed this task alongside the
18 DMHC's own internal actuaries.

19 Today, I will summarize the findings from the 2025 annual rate
20 filings submitted from the individual, small group and large group filings.

21 Michelle will follow and present some of the key findings from the
22 Prescription Drug Transparency Report for Measurement Year 2024.

23 The DMHC has issued two reports, the *Health Plan Aggregate*
24 *Premium Rate Report* and the *Prescription Drug Transparency Report* that
25 include more detailed information on these filings. These reports are available as

1 part of the meeting materials located on the DMHC's website.

2 Okay, market types. What does individual market, small group
3 market and large group market types mean?

4 Large group coverage includes employer-sponsored coverage
5 where an employer has over 100 employees.

6 Small group coverage includes employer-sponsored coverage
7 where the employers have 1 to 100 employees.

8 And individual coverage is where the health plans offer coverage to
9 the individual consumers directly, with the majority of these individuals
10 purchasing their coverage through Covered California's Health Benefits
11 Exchange. Next slide.

12 This slide provides a high-level summary of the 2025 annual rate
13 filings.

14 The majority of the enrollees in the commercial market are covered
15 by employer-sponsored plans in the large group market.

16 Approximately 7.49 million enrollees were in the large group
17 market, compared to 2.57 million enrollees in the individual market and only 2.17
18 million enrollees in the small group market.

19 From 2021 to 2025, the average premiums have increased by over
20 \$150 per member per month.

21 The average premium per member per month was \$684 in the
22 individual market, \$707 in the small group market and \$689 in the large group
23 market.

24 The weighted average rate increase was 7.6% in the individual
25 market, 8% in the small group market and 6.5% for the large group market. For

1 comparison, Covered California had an average rate increase of 7.9% in 2025
2 and CalPERS had an average rate increase of 9% in 2025.

3 This chart shows the weighted average rate increases for health
4 plans in the individual, small group and large group markets. As you can see
5 from the chart, the average rate increases in 2025 were lower in all three markets
6 compared to the 2024 average rate increases. However, based on the health
7 plans' 2026 projected rate submissions, we do anticipate the rates slightly
8 increasing in 2026 back closer to the 2024.

9 This chart shows the average monthly premium per member per
10 month in the individual, small group and large group markets. The average
11 premiums in the individual and large group markets are almost the same, while
12 the small group market average premium was slightly higher in 2025. A majority
13 of the enrollees and approximately 61% of all commercial enrollees are covered
14 under the large group market. From 2021 to 2025 the average premium has
15 increased in the individual market by \$133 per member per month, for the small
16 group market the average premiums have increased by \$174 per member per
17 month, and for the large group market the average premiums have increased by
18 \$155 per member per month.

19 Now I will summarize the individual market rates.

20 In 2020 California enacted Assembly Bill 2118 for the purpose of
21 increasing the transparency of rates in the individual and small group markets.
22 Health plans that offer commercial products in the individual and small group
23 markets are required to report specified information to the DMHC by October 1
24 each year. This information includes premiums, cost sharing, benefits,
25 enrollments, and trend factors. The DMHC is then required to annually present

1 this reported of information at various meetings as specified and also post the
2 reports on the DMHC website no later than December 15 of each year.

3 Over the next few slides, we will summarize the individual market's
4 aggregate rate information and weighted average rate changes on health plan
5 premiums for Measurement Year 2025. We will also compare this information
6 between on-exchange, off-exchange and grandfathered products.

7 Actually, can you go back one? Thank you. Sorry.

8 For Measurement Year 2025, 13 health plans submitted aggregate
9 rate filings for the individual market. These 13 individual market plans covered
10 approximately 2.6 million enrollees in 2025. This was an increase of
11 approximately 124,000 members as compared to 2024. The weighted average
12 rate increase was 7.6% and the average premium per enrollee was \$684 per
13 member per month.

14 As I mentioned, for the Measurement Year 2025 the DMHC
15 received individual market aggregate rate filings from 13 health plans, which
16 included five statewide health plans and eight regional health plans covering
17 almost 2.6 million enrollees.

18 Twelve health plans offered individual products on-exchange,
19 covering approximately 2.1 million enrollees with an average premium of \$678
20 per member per month.

21 There were 12 health plans that offered individual products off-
22 exchange and covered approximately 399,000 enrollees with an average
23 premium of \$707 per member per month.

24 Only two health plans, which were Anthem and Kaiser, offered
25 grandfathered plans and covered approximately 31,000 enrollees with an

1 average premium of \$815 per member per month.

2 In this section I will summarize the aggregate rate information in the
3 weighted average rate changes on health plans in the small group market for
4 Measurement Year 2025 as required by Assembly Bill 2118.

5 The DMHC received small group aggregate rate filings from 13
6 health plans for Measurement Year 2025 including 7 statewide plans and 6
7 regional plans.

8 In 2025 approximately 2.2 million enrollees had small group market
9 coverage.

10 The weighted average rate increase was 8%, with an average
11 premium per member per month of \$707.

12 The small group off-exchange covered approximately 2 million
13 enrollees, accounting for almost 90% of the total enrollment in the small group
14 market. The weighted average increase for small group off-exchange products
15 was 8.2% and had an average premium of \$711 per member per month.

16 The small group grandfathered plans covered 129,000 enrollees,
17 with an average rate increase of 6.8% and an average premium of \$660 PMPM.

18 And in 2025 the on-exchange plans had an average rate increase
19 of 6.9% for 83,000 enrollees with the average premium of \$687 per member per
20 month.

21 Next, I will go over the large group aggregate premium rates.
22 Large group market health plans are required to annually file aggregate rate
23 information and specified information regarding health plan spending and year-
24 over-year increases for covered prescription drugs.

25 The DMHC is required to conduct a public meeting in every even-

1 numbered year to permit a public discussion regarding changes in rates, benefits
2 and cost-sharing in the large group market.

3 Additionally, health plans are required to include information in their
4 Notice of Premium Rate Change indicating whether the rate change is greater
5 than the average rate increase for CalPERS and Covered California and the
6 average rate increase in the large group market overall.

7 For Measurement Year 2025 the DMHC received aggregate rate
8 filings from 22 health plans. There were approximately 7.49 million enrollees
9 covered in the large group market in 2025. The large group -- the large group
10 rate increased by 6.5% on average in 2025 and the average premium per
11 enrollee was \$689 per month.

12 As I mentioned earlier, health plans are also required to include
13 information on their notices to employers that compare rate changes to those in
14 Covered California and CalPERS. Covered California and CalPERS both
15 negotiate rates with health plans similar to the way large employers negotiate, so
16 this does at least provide a comparison for large group employers to consider.

17 This table provides the average rate increases from 2021 to 2025
18 for Covered California, CalPERS and the large group market. The rate increases
19 had remained low in 2021 and 2022; however, they have started ticking up since
20 2023 consistent with general inflationary trends.

21 This table shows the average rate increase, the number of
22 enrollees, and the average premium per member per month for all large group
23 plans, Kaiser, and also all plans excluding Kaiser. Kaiser accounts for 67% of
24 the large group market, so they have been separated here to show the average
25 rate increases for all plans excluding Kaiser separately.

1 Kaiser reported an average rate increase of 6.1% with an average
2 monthly premium of \$677.

3 Excluding Kaiser, the remaining large group plans covered 2.5
4 million members and reported an average increase of 7.2% and an average
5 premium of \$711.

6 The average rate increase was 6.5% for all plans in the large group
7 market and the average premium was \$689.

8 AB 731 expanded the rate review practice that the state already
9 had in place. Upon receiving a notice of a rate change, a large group contract
10 holder that has coverage which is experience rated in whole or blended, can
11 request the DMHC review its rate change if the contract holder makes his
12 request within 60 days of receipt of the notice, and the plan being requested is a
13 DMHC-regulated entity. To apply for a rate review of the change for a particular
14 group, the group has to meet at least one of the following requirements.

15 The contract holder must have more than 2,000 enrollees, which
16 includes both employees plus dependents, or the rate change is from a health
17 plan that failed to provide required claims information requested by the large
18 group employer.

19 There is a link on the DMHC website where large groups can
20 submit their requests for rate reviews to the DMHC.

21 MS. YAMANAKA: Today I will briefly go over the prescription drug
22 cost transparency report for Measurement Year 2024. Health plans are required
23 to file rate information with the DMHC to report specific data related to
24 prescription drugs. The reports are submitted annually and are due by October
25 1. Health plans must report information on the 25 most frequently prescribed

1 drugs, the 25 most costly drugs by total annual spending, and the 25 drugs with
2 the highest year-over-year increase in total annual spending. The DMHC issues
3 an annual report that summarizes how prescription drug costs impact health plan
4 premiums.

5 A few items to note. The plan reporting is limited to prescription
6 drug costs associated with the pharmacy benefit. The health plans do not
7 include prescription drug costs for inpatient or hospital drugs or costs borne by
8 the delegated medical groups, such as infusion drugs administered in a
9 physician's office. These costs may be included in medical expenses.

10 The prescription drug costs for self-funded arrangements, Medi-Cal
11 Managed Care, Medicare Advantage and health plans or insurers not regulated
12 by the DMHC are not reported. By the 2024 reporting year there were 25
13 commercial health plans that submitted data, covering approximately 12.4 million
14 Californians. Next slide, please.

15 Some key findings from our review.

16 Health plans paid approximately \$14.9 billion for prescription drugs
17 in 2024, an increase of almost \$1.3 billion from 2023, and \$6.2 billion from 2017.

18 Prescription drugs accounted for 15.4% of total health plan
19 premiums in 2024, an increase from 15.2% in 2023.

20 On a per member per month basis, or PMPM, health plans'
21 prescription drug costs increased by 10.8% in 2024, whereas medical expenses
22 increased by 8.3% overall. Total health plan premiums increased by 9.3% from
23 2023 to 2024.

24 Manufacturer drug rebates totaled approximately \$3.2 billion, up
25 from \$2.7 billion in 2023. This represents about 21.2% of the \$14.9 billion spent

1 on premium prescription drugs in 2024.

2 Specialty drugs accounted for only 1.8% of all prescription drugs
3 dispensed but accounted for 63% of the total annual spending on prescription
4 drugs.

5 Generic drugs accounted for 88.8% of all prescribed drugs, but only
6 11.8% of the total annual spending on prescription drugs.

7 The total annual spending for generic, brand name and specialty
8 drugs all increased in 2024. In particular, diabetes or weight loss drugs,
9 immunological drugs and antiviral drugs showed significant increases among the
10 top 25 most costly brand names and specialty drugs. Several of these drugs,
11 such as Ozempic, Jardiance and Paxlovid, had the highest year-over-year
12 increase in total annual spending. Consistent with these findings, other industry
13 reports affirm that anti-obesity or weight loss GLP-1 and immunological drugs
14 rank among the most rapidly expanding drugs. These were classified as either
15 brand name or specialty.

16 Looking at this next slide, this chart shows the total health plan
17 premiums, medical expenses, prescription drug expenses and profit on a per
18 member per month basis from years 2017 to 2024. The 2023 data may differ
19 from last year's report for Measurement Year 2023 as the 2023 data was
20 updated to reflect restatements submitted by several health plans. All categories
21 except profit increased consistently from 2017 to 2024. On average, members
22 paid nearly \$648 per month for health plan premiums in 2024, compared to \$592
23 in 2023 and \$455 in 2017. This means the average premium has gone up
24 approximately 43% since 2017. Prescription drug expense increased by 70.4%
25 over the last eight years, while medical expenses increased by 42%.

1 The next two slides will show the cumulative increase for both
2 medical expenses and prescription drug costs. As I mentioned, the 2023 data
3 may differ from last year's report for Measurement Year 2023, as the 2023 data
4 was updated to reflect restatements submitted by several health plans. Next
5 slide, please.

6 This chart shows the year-over-year increase in medical expenses
7 on a per member per month basis, as shown in the blue bars. The green line
8 represents the cumulative increase over the past eight years. Medical expenses
9 increased by 42% over these last eight years. Next slide, please.

10 This chart shows the year-over-year increase in prescription drug
11 costs on a per member per month basis, as shown in the blue bars. The
12 cumulative increase over the last eight years is shown on the green line.
13 Prescription drug costs have increased by 70.4% over the last eight years. On
14 average, prescription drug costs increased about 8% each year. However, in the
15 last three years, the increase is higher than the eight year average. This
16 significant increase from 2023 to 2024 is primarily due to the increase in
17 spending on brand name and specialty drugs. Next slide, please.

18 Last year, Governor Newsom signed two bills, Assembly Bill 116
19 and Senate Bill 41, to address the need for greater transparency regarding the
20 cost of prescription drugs and the role of Pharmacy Benefit Managers or PBMs.

21 Senate Bill 41 reforms the allowable business practices for
22 Pharmacy Benefit Managers. It also reforms the revenue generating abilities of
23 PBMs, including prohibiting the practice of spread pricing, requiring manufacturer
24 rebates to be passed through to the health plans, and allowing for only
25 administrative fee charges to be assessed to health plans.

1 It also reforms pharmacy network practices, including prohibiting
2 discrimination against nonaffiliated pharmacies and requiring PBMs to address
3 any pharmacy willing to adopt standard terms to their networks.

4 The DMHC will begin licensing PBMs starting January 1, 2027.

5 The DMHC will continue to collect and annually report the data
6 contained in this report to show historical trends and the impact of the new PBM
7 requirements on prescription drug costs and health care premiums. Next slide.

8 The links to the reports that we discussed today are located on the
9 slide. Thank you.

10 MS. LEVY: Thank you, Michelle; thank you, Brian.

11 We are next going to hear from our colleagues from the California
12 Department of Insurance on their health insurance rates and prescription drug
13 costs. And I believe we will be starting with Joseph; is that correct?

14 MS. HODGES: I will start. Stesha Hodges, I will start.

15 MS. LEVY: We will start with Stesha, okay. Take it away.

16 MS. HODGES: Thank you. Good afternoon. I am Stesha Hodges.
17 I am an Assistant Chief Counsel and Chief of the Health Equity and Access
18 Office at the California Department of Insurance.

19 Before I start, I wanted to thank Director Watanabe, Amanda,
20 Michelle, and all of DMHC's wonderful staff for kindly hosting this public meeting,
21 for putting the meeting together and for inviting us to participate, we really
22 appreciate it.

23 Now I want to welcome you all to the California Department of
24 Insurance portion of this public meeting, which pertains to health insurance rates
25 and prescription drug costs. Next slide, please.

1 However, before we start I want to give you a brief overview about
2 the California Department of Insurance or CDI. CDI was created in 1868 as part
3 of a national system of state-based insurance regulation.

4 CDI is led by Insurance Commissioner Ricardo Lara, who is the
5 eighth Insurance Commissioner since voters created this elected position in
6 1988.

7 California is the largest insurance market in the United States and
8 the third largest insurance market in the world, with annual direct premiums of
9 over \$477 billion.

10 CDI is tasked with regulating more than 1400 insurance companies
11 across all lines of insurance, this includes life insurance, property-casualty, long-
12 term care and health insurance.

13 In the health insurance space, CDI regulates health insurance
14 products offered by health insurers. This includes review and prior approval of
15 health insurance policies, review of health insurer networks and prescription drug
16 formularies, as well as review of health insurance rates to ensure compliance
17 with state law. Next slide, please.

18 CDI has a consumer protection mission and focus, including
19 overseeing insurer solvency, licensing agents and brokers, conducting market
20 conduct reviews, investigating and prosecuting insurance fraud, and resolving
21 consumer complaints.

22 Across all insurance regulated by CDI, in 2024 our Consumer
23 Services Division received more than 206,000 consumer assistance calls,
24 investigated and resolved more than 62,000 consumer complaints, and as a
25 result recovered more than \$132 million for consumers. This work included

1 providing in-person assistance at local assistance centers and disaster recovery
2 centers in responding to in-person requests for assistance after a disaster.

3 If you need any assistance with your insurance, go to our public
4 website at www.insurance.ca.gov and press on the File a Complaint tab; or else
5 you can call our hotline at 1-800-927-4357. That is 1- 800-927-HELP. Next
6 slide, please.

7 Now we will transition to the part of the presentation you are all
8 here for, the health insurance rate presentation. I would like to introduce one of
9 our senior health actuaries, Joseph Williams, who will present information
10 regarding health insurance rates, starting with large group. Joe, take it away.

11 MR. WILLIAMS: Thank you, Stesha, and good afternoon,
12 everybody. As Stesha said, I will start with presenting information on data
13 received from the SB 546 large group rate data filings. Next slide, please.

14 The large group aggregate rate data is available on the
15 Department's website at www.insurance.ca.gov. Just type "Large Group Rate"
16 into the search box in the upper right of the home screen and that will take you to
17 a link to large group rate submissions as well as prescription drug cost data
18 submitted by each insurer this year. Next slide, please.

19 In 2025 CDI received large group aggregate rate data from 6 health
20 insurers. This slide here we have their market share, the total covered lives of
21 415,000. Next slide, please.

22 This slide shows a breakout of members in Experience Rated
23 versus Community Rated versus Blended groups. We see 44% in Experience
24 Rated. This means that the company develops the employer's rate based on the
25 group's own experience.

1 4% are in Community Rated. That is that the rate is based on the
2 broader experience of multiple groups combined to create a rate manual that
3 they will use.

4 And then 52%, the remaining, are in Blended groups. This means
5 that the employer's own experience is considered partially credible, so it is
6 blended with the community experience to develop the group's rate. Next slide,
7 please.

8 The Department now has 10 years of SB 546 data. Here we show
9 how the mix between PPO, EPO and HDHP products have changed over the
10 years. The data indicates that the product mix has been relatively stable. Maybe
11 we see a slight shift from PPO to HDHP over the years. Next slide, please.

12 This slide shows the distribution of members by their actuarial
13 value. Actuarial value is a measure of how rich a plan is. The value estimates
14 the percent of claim costs that a plan is expected to cover based on the cost
15 sharing design of the plan. We have here 22% of members are in plans that
16 cover, that are expected to cover 90% of claim costs. And to combine the first
17 two bars there, 86% of members are in plans that are expected to cover at least
18 80% of claim costs. We will see as we get into the other markets different
19 distributions on the actuarial value, but in general what we see here is that large
20 group market members tend to be in larger and richer benefits -- plans with richer
21 benefits compared to the individual and small group. Next slide, please.

22 This is the average PMPM, average premium PMPM on the top
23 portion, and we can see the increase year-over-year since we have been getting
24 this data. In 2024 the average premium PMPM increased 9%. This is higher
25 than previous years. But we can also see in the bottom the average PMPM by

1 claims in 2024, that went up by 10.8%. Next slide, please.

2 Health insurers are required to include information in their notices
3 of premium rate change indicating whether the rate change is greater than the
4 average increase for Covered California and CalPERS. The 2026 rate increases
5 are 8.4% for CalPERS and 10.3% for Covered California. Next slide, please.

6 This slide shows the weighted average annual 2025 over 2024 rate
7 increases for the five large group health insurers. The blue bar shows
8 unadjusted increases, while the red bar shows the average increases adjusted
9 for changes in benefits and demographics. You can think of the blue bars as the
10 change in rate table, while the red bar reflects that but also any benefit changes
11 that occurred. We see a range here from 7.1% with KPIC, up to 15.3% with Blue
12 Shield. Next slide, please.

13 This slide shows rate changes by product type. For 2024 reporting
14 year we see that between the PPO, EPO and HDHP, all received increases
15 around 9 to 10%; whereas 2025 increases were a bit higher, particularly with the
16 EPO plans receiving 17.4% on average. Next slide.

17 This is the overall medical trend. On the top of the slide we have
18 the experienced trend from 2024 to through 2025 and then the bottom portion of
19 the graph shows the projected trend going into 2026. Most companies are
20 projecting similar trends in 2026 as to what they experienced in 2025. Next slide.

21 Here we have the projected trend broken out by service category,
22 with Hospital Inpatient, Hospital Outpatient including Emergency Care,
23 Professional Services and Prescription Drug. You can see the variation in trend
24 projections by service category, with a bit of variance within each company here.
25 Next slide.

1 This slide shows the average estimated post-tax margin as a
2 percent of premium on the top figure. This is average across all companies for
3 each year, 2020 through 2024. We can see three of the last five years
4 experienced post-tax profit margin of less than 1%. The bottom portion of this
5 graph shows each carrier's average over those years. Next slide, please.

6 This slide shows the average administrative expenses as a percent
7 of premium. The top is the aggregate information for all insurers for each year.
8 Again, the bottom figure shows the average -- each insurer's average
9 administrative expense as a percent of premium. We see a range here from 4%
10 up to 13.8%. Next slide.

11 Okay, this year the scope of our presentation has expanded to
12 include data from carriers offering student health coverage. So now we are
13 going to take a look at the SB 546 submissions regarding student data. Next
14 slide.

15 The student data, the student rate data is available on the
16 department's website in the same place as the large group rate data. So, just go
17 to www.insurance.ca.gov and type "Large Group Rate" into the search bar for the
18 student rate data. Next slide.

19 In 2025 CDI received student rate data from five health insurers. In
20 this slide we show their market, their market share. Next slide.

21 With two years of collecting data we have -- we can see how their
22 product mix has changed from 2024 to 2025 between the PPO, EPO and POS.
23 We see a slight shift probably going towards the PPO here. Next slide.

24 This slide, again, shows the distribution by actuarial value. Here
25 we see student plans are pretty rich, 99% of members are in plans that are

1 expected to cover over 80% of costs. Student plans tend to be fairly rich, with
2 most of them offering Gold or Platinum level plans. Next slide.

3 Here we have the experience trend for 2025 over 2024 for four of
4 the carriers. And then the projected trends for going into 2026. Next slide.

5 And again, those projected trends broken out by service, by the
6 four service categories. Next slide.

7 Now we are going to move into our analysis of the individual
8 market. We will look at data submitted from Assembly Bill 2118 on the individual
9 market first and then we will do small group. Next slide.

10 The individual and small group aggregate data is available on the
11 department's website at www.insurance.ca.gov. Type "individual and small
12 group aggregate rate" into the search bar of the upper right of the home screen
13 and that will take you to a link to the individual and small group rate submissions.
14 Next slide.

15 In 2025 CDI received individual aggregate rate data from three
16 insurers. And you can see one of the three has a very small market share so the
17 remaining slides on the individual market will focus on the Anthem and Blue
18 Shield data, which are both grandfathered. I think all three are grandfathered
19 plans. Next slide.

20 Here we have the experienced trend for each and the projected
21 trend. You can see they are projecting lower trends for 2026 than they had
22 experienced in 2025. Next slide.

23 Here is the projected trend broken out by service categories. We
24 see a negative for Blue Shield in the Hospital Inpatient. I think in their experience
25 they experienced some negative utilization on this grandfathered block, and it

1 looks like they are projecting that to continue a bit in 2026. Next slide.

2 Now we will look at the small group data from the AB 2118

3 submissions. Next slide.

4 Small group data is found in the same place I talked about for the

5 individual. Go to www.insurance.ca.gov and type in "individual and small group

6 aggregate rate" into the search bar. Next slide.

7 In 2025 CDI received small group rate data from five insurers.

8 Here is their market share. Cigna here actually has withdrawn from the market

9 so we won't see their data in the, in the trend slides, in the trend slides going

10 forward. Next slide.

11 Here is the distribution by actuarial value in the small group market.

12 You can see it is very different from what we saw in the, in the large group and

13 student markets. Here we have it looks like around 35% of insureds are in plans

14 that cover over 80% or expect to cover over 80% of claim costs. I think that was,

15 that was 86% for the large group and 99% for the student. And you can see the

16 large amount in the Bronze. Almost half of insureds are in Bronze plans, so that

17 is an actuarial value that is expected to cover 50-60% of claim costs. Next slide.

18 Here is the -- the top graph shows the actual medical trend by

19 company for 2025 over 2024. And the bottom graph shows the projected trends

20 for 2026 compared to 2025. It looks like companies are projecting around the

21 same that they experienced in 2025. Next slide.

22 And here is the breakout of the projected trend by service category.

23 Again, we see variation between carriers in each of the categories. The one

24 thing we do see is each of the carriers are projecting their highest trends, or

25 higher trends for the prescription drug compared to the other four categories.

1 Next slide.

2 I am going to hand it off to Stesha to talk about prescription drugs.

3 Thank you very much.

4 MS. HODGES: Thank you, Joe. Okay. Insurers are required
5 pursuant to Senate Bill 17, which was enacted in 2017, to report information
6 regarding outpatient, generic, brand name and specialty drugs in three
7 categories, the 25 most frequently prescribed drugs, the 25 most costly drugs by
8 annual plan spending including cost sharing, and the 25 drugs with the highest
9 year-over-year increase. This is a summary of CDI's findings based upon an
10 analysis of the prescription drug cost information provided by health insurers in
11 the individual, small group, large group, and student health insurance markets.
12 Next slide, please.

13 So, eight health insurers submitted the prescription drug data
14 required by SB 17 to CDI. From 2022 to 2024 -- sorry. From 2023 to 2024 there
15 was an average increase of 11.7% in cost per prescription drug. However, the
16 amount of cost increase varies drastically depending upon the drug category.
17 For instance, the change for generics was an increase of 1.3%, while the change
18 of cost for specialty drugs increased by 7.4%. The change for brand name drugs
19 is an increase of 19.5%. And we think this was due to lower utilization of COVID-
20 19 vaccines in 2024 and an increase in the specialty drug threshold from \$830 in
21 2023 to \$950 in 2024, both of which impact the comparison of 2023 drug costs to
22 the 2024 drug costs. These numbers do not account for rebates as separate
23 rebate information from generic, brand name, and specialty drugs is not
24 available. Next slide, please.

25 So, this slide shows cost and utilization for 2024. So, the circle on

1 the left shows that 85% of prescriptions are for generics, but only 4% of
2 prescriptions are for specialty drugs. This is similar to what we saw in 2022, plus
3 or minus a few percentage of points.

4 In contrast, the circle on the right shows that as a percentage of
5 costs, specialty drugs account for 71% of prescription drug costs, and this is up
6 from 65% of costs in 2022. Generics only account for 12% of costs, which is
7 down by 1% from 2022.

8 And then finally, brand name drugs account for 17% of costs, which
9 is down from, sorry, 22% in 2022.

10 These figures demonstrate that generic drugs are very cost
11 efficient. Next slide, please.

12 So, this slide shows the top three most prescribed drugs in each
13 category, as well as their ranking and annual spending by each respective
14 category.

15 For specialty drugs the top three most prescribed drugs are all
16 blood glucose regulators. For instance, Mounjaro was the most prescribed
17 specialty drug, but it was number five in annual spending.

18 For brand drugs the top three most prescribed drugs include two
19 vaccines and another blood glucose regulator, Ozempic. Interestingly, Ozempic
20 was number one in annual spending for brand drugs, but it also ended up being
21 number 11 spending for specialty depending upon how insurers had them on
22 their formulary. This information is displayed to show a preview of the more
23 detailed information available to you in the Department's report. Next slide,
24 please.

25 You can find our report on the Department's website. That's

1 www.insurance.ca.gov and then search for “Special Health Topics and
2 Resources” and you will find a link to the report. Next slide, please.

3 Thank you. This concludes the CDI portion of this meeting. Thank
4 you for your interest in our presentation. And once again thank you to DMHC for
5 hosting.

6 MS. LEVY: Great, wonderful. Thank you, Stesha, and thank you,
7 Joe, for participating and giving a lot of very useful, valuable information. So
8 again, we will take -- we will ask for public comment at the end, so if you both can
9 stick around we would appreciate it in case there are any questions directed to
10 you specifically.

11 And with that, we are going to move now to the Office of Health
12 Care Affordability perspective, and we have Deputy Director Vishaal Pegany with
13 us from OHCA. Vishaal will be participating virtually, so we will give him a minute
14 to get up on the screen. There he is. Hi, Vishaal, thanks for being here. We
15 have your slides up and running, so we will turn it over to you.

16 MR. PEGANY: Great, thank you. Are you hearing me clearly?

17 MS. LEVY: Yes, that sounds good.

18 MR. PEGANY: Great. I am happy to be back here again for the
19 large group rates meeting and providing an OHCA update.

20 First, I wanted to start off on the next slide, which is an overview
21 slide. If we could go one more.

22 I will cover a little bit about the department that we are housed
23 within, including our mission and program areas. So, this is an updated mission
24 statement for HCAI, which is to expand access to quality, equitable, affordable
25 health care for all Californians by supporting high value delivery systems,

1 resilient health facilities and workforces, and actionable health information and
2 strategies. Next slide.

3 So, HCAI has a pretty broad portfolio, as many of you know. We
4 are the hospital building and seismic compliance department.

5 We also provide loan insurance for health facilities for their capital
6 improvements.

7 We do a lot around workforce in terms of scholarship loan
8 repayment programs and ensuring access to a diverse workforce in the state.

9 So, some of our key assets here at HCAI are our data programs.
10 We house the health care payments data program, which is a claims database
11 for millions of Californians, which allows transparency on costs and outcomes.

12 And then affordability is the newest pillar to HCAI's portfolio, which I
13 will be going over with the addition of OHCA. We also enforce hospital fair billing
14 protections. And then HCAI also administers the CalRx program, which has
15 launched an affordable insulin this past January. So, I will take us to our next
16 slide.

17 So, OHCA was established in 2022 in response to the crisis in
18 terms of health care affordability. It is governed by a eight-member Health Care
19 Affordability Board. We have various advisory committees and technical work
20 groups. But essentially kind of the three key components are to slow spending
21 growth, promote high value, and assess market consolidation. So, the way these
22 three components work together is that we collect, analyze, and publicly report
23 data on total health care spending, and then we enforce the spending targets,
24 which I will cover shortly.

25 You know, at the same time that we are slowing spending growth

1 we want to have a focus on maintaining or improving quality and equity.

2 We will measure the shift towards alternative payment or value-
3 based payments that are linked to quality.

4 We also measure the extent to which health plans are investing in
5 primary care and behavioral health.

6 As well as monitor the stability of the health care workforce.

7 And then lastly, through our cost to market impact review program,
8 we review transactions, you know, transactions that are mergers and acquisitions
9 of health care entities for their impact on market competition, affordability for
10 consumers. And, you know, depending on the concerns we identify in our
11 reviews we could escalate any findings to relevant state agencies including the
12 two regulators, CDI and DMHC, as well as the Attorney General. Next slide.

13 So, I will provide a bit of context for some of the trends we are
14 seeing and how that informed the establishment of the statewide spending target.
15 So, next slide.

16 So, this graph shows the growth in health care spending as a share
17 of median income, with the US shown in red and California in blue.

18 So, California households spent about 7.9 or 8% on health care in
19 1991 and this has grown over time to 13.3% in 2020. And then as households
20 spend more on health care, this crowds out other necessities such as housing
21 and education. Next slide.

22 So, this looks at per capita health care spending in California, which
23 has grown from around \$2,700 to \$10,300 per capita, or per person, over a 30-
24 year period. If we take an average of the percentage growth per year, that will
25 equate to 4.8% or roughly 5% per year. And then I will take us to our next slide.

1 So, some of the human toll in terms of these costs is that recent
2 survey data from the California Health Care Foundation reports that 6 in 10
3 Californians report postponing or skipping care due to cost; and 4 in 10 report
4 saying that skipping care made their condition worse. Next slide.

5 And then I will take us to the subsequent slide, which is our
6 spending targets. So, we have a Health Care Affordability Board, as I
7 mentioned. They approve the statewide spending target, which is based on
8 median household income. So, we took a look at 20 years of historical data and
9 on average family income grew about 3% per year. So, the signal that the Board
10 wanted to send to the market is that health care spending should not grow faster
11 than the income of California's families. So, the target initially starts at three and
12 a half. It phases down to 3% by 2029.

13 So, the first year that the target, which is target year 2025, that is
14 going to measure the rate of change from 2024 to 2025. That year is non-
15 enforceable; it is simply a reporting year only.

16 And then 2026 is the first enforceable year and we will begin
17 collecting data on that in fall of 2027 and that will measure the change between
18 2025 and 2026. Next slide.

19 So, for the past two years OHCA has heard public testimony about
20 high hospital costs from consumers, from union representatives, from union
21 members, from hospitality workers and teachers. So, we began taking a look at
22 a variation in hospital prices across the state. We looked at CMS data, which
23 showed that nearly 40% of health care spending in California occurs in hospitals,
24 making this a potentially high impact area to improve affordability. The literature
25 also shows hospital prices vary widely across the state, with prices varying five

1 times. And it is not attributed to higher quality or better outcomes but is instead
2 correlated with market concentration.

3 So, the Board took an early vote in January of 2025 to define all
4 hospitals as a sector. We have authority in the OHCA statute to establish health
5 care sectors. This enables the Board to adjust targets for high-cost hospitals.

6 So, the board voted unanimously in April 2025 to adjust -- to set
7 targets for all hospitals, including adjusting for seven high-cost hospitals.

8 So, the slide I showed previously about the statewide target, most
9 hospitals are subject to those targets. For the seven high-cost hospitals listed
10 here, the Board adjusted the target by half. And this was based on data that we
11 presented that when we looked at commercial unit prices for inpatient stays,
12 these seven hospitals collectively were double the statewide average. And when
13 we looked at how their commercial pricing is relative to Medicare pricing, we
14 found a similar trend of about over one and a half times or 150% higher
15 commercial prices. So, that was kind of the basis of adjusting the target by half.

16 And then each year the office will provide an updated list of
17 hospitals which meet certain criteria, and then we also can propose additional
18 criteria or factors for identifying the high-cost hospitals. Next slide.

19 So, including here a flow chart of how enforcement will work. I
20 won't go over every little detail, but this is more of a leave-behind. But there is
21 essentially a process where entities submit data, we will take some time to
22 analyze the data. We will notify them if they exceeded the target. We will
23 provide technical assistance. And for certain entities we may move them along
24 to a performance improvement plan; and that is where the health care entity
25 proposes strategies, cost reducing strategies, and then also must comply with

1 certain guardrails for access, quality, equity and workforce stability.

2 OHCA will approve and monitor the implementation of the PIP and
3 progress. These PIPs could be up to three years depending on what is proposed
4 and approved. If the entity complies with the PIP and they meet the target
5 enforcement ends. If the entity fails to implement the PIP, then they may be
6 subject to financial penalties for noncompliance. Next slide.

7 So, we included this slide to provide some differentiation between
8 DMHC's rate setting process -- or rate review process, excuse me -- and OHCA's
9 spending target enforcement process.

10 So, DMHC as well as CDI assesses premiums as a projection of
11 health care spending based on assumptions about growth. When plans project
12 correctly they can cover all their expenses and make a margin. If they
13 underestimate costs, they could lose money.

14 And then when I take -- when we shift over to the blue columns in
15 terms of the OHCA spending targets, OHCA really has a focus on the actual total
16 health care expenditures that were incurred, and OHCA will report annual
17 spending that occurred two years prior. So, this is because there is quite a bit of
18 lag between data collection and reporting. So, plans will report to us on their
19 2026 performance in fall of 2027. That will measure the change between 2025
20 and 2026. And then because we get the data in fall of 2027 we are going to take
21 some time to analyze and validate the data, and then enforcement would begin
22 sometime in 2028.

23 During this process there is a feedback loop between OHCA,
24 DMHC and CDI where we will consult with -- before we take an enforcement
25 action against a plan OHCA will consult with DMHC. At the same time, DMHC is

1 considering the impact of targets on health care costs during their rate review
2 process. Both OHCA, DMHC and CDI will glean information about what they are
3 hearing from payers, and this will be informative to all three departments in terms
4 of informing what are the next steps for enforcement. Next slide.

5 So, I will provide a brief overview of OHCA's data collection,
6 reporting and cost driver analyses. If we could go to the next slide.

7 So, this includes some top line findings from our baseline report,
8 which was reporting on spending that occurred between 2022 and 2023.

9 Overall, health care spending in California on an aggregate basis
10 was \$408 billion.

11 When we look at it on a per person per year or a per capita trend, it
12 was an increase of about 6.4% for commercial spending, 5.4% for Medicare.
13 This would include both Medicare Advantage and fee-for-service. And then for
14 Medi-Cal the same thing in terms of fee-for-service, Medi-Cal and Managed
15 Care, and the growth rate was 2.9% for that market.

16 When we combine all these markets as well as other state and
17 federal health care spending, the overall per capita increase was 8.2%. Next
18 slide.

19 So, I covered a lot of these trends on the prior slide. This is just
20 kind of more of a visual of the growth rates. Next slide.

21 And wanted to share some cost driver analyses that we have been
22 doing. So, the OHCA data is very aggregated. It will let you know kind of top line
23 trends in terms of percent changes as well as percent changes in certain
24 categories like inpatient or retail drugs. But we won't necessarily know what's
25 driving -- the drivers of spending, or why we are seeing certain things. Is it due to

1 utilization? Is it due to due to prices?

2 So, the benefit of OHCA being housed within HCAI is that we have
3 access to the health care payments database. This past January we published
4 our first cost driver analysis which looked at claims data. We looked specifically
5 at the commercial market, examining average age, service utilization, and
6 prevalence of chronic conditions among commercial enrollees as explanatory
7 factors for the spending growth that we observed. Next slide.

8 So, this shows some of the trends we saw, which is that on average
9 commercial plans saw no meaningful change in average age.

10 We did see a decrease in the share of members who utilized health
11 care services.

12 Some plans did report decreases in chronic condition prevalence,
13 while the other 9 showed an increase in the share of members with chronic
14 conditions.

15 And then given that the utilization of care decreased for all
16 commercial payers, the growth in TME is likely due to higher prices or intensity of
17 utilization, which we will explore in the future. Next slide.

18 And then this report is just, we will be providing updated data on
19 2023 and 2024, you know, with the collection of new data. And in this report we
20 will also include physician organization level reporting. So far today we have
21 only reported on plans, and we will be adding a new level of provider reporting in
22 this forthcoming report. Next slide. If we could go one more slide.

23 So, OHCA works to promote -- we are not just focused on costs
24 alone but also improving the system and we do this through five focus areas,
25 which is primary care investment, where we are measuring how much health

1 plans are increasing investment in primary care. So, we know we spent about
2 six to seven cents out of every dollar. OHCA has set a benchmark of 15% over a
3 10 year period and we will be measuring progress towards that benchmark.

4 For behavioral health we will set a similar benchmark. We will
5 provide a recommendation to the Board this summer.

6 We also measure Alternative Payment Model adoption.

7 And at the same time that we will be reporting on spending
8 performance we will also report on quality and equity performance to make sure
9 that we have -- we are actively monitoring that as cost reducing strategies are
10 implemented, that it doesn't compromise the quality and equity of care.

11 And then we also will be reporting on various measures on
12 workforce stability in the future as well. If we could go to the next slide.

13 So, I won't go over this in detail as I just covered it, but these are
14 some of the milestones that we have reached for health system performance.

15 With the last one, the last bullet here is that we are finalizing an
16 approach on how to measure behavioral health spending. There is a lot less
17 done in this area, and we are breaking some new ground in terms of establishing
18 a definition and collecting data on behavioral health spending by plans. Next
19 slide.

20 So, this slide is a preview of an upcoming report. So, with the
21 collection of new data on 2023 and 2024 we will be reporting on how many
22 members are in an APM arrangement, including the ones that are higher on the
23 continuum of value-based payments, which are HCP-LAN Categories 3 and 4.

24 We will also present data on primary care spending by plans,
25 including the percent of spending as a, as a share of total health care spending,

1 as well as by different dimensions like product type, line of business, et cetera.

2 And I will take us to our next section, if we could go two more slides.

3 So, I will cover our market consolidation activities. So, we get
4 advance notice of a pending merger or acquisition involving health care entities,
5 which could be a health plan, hospital, physician org, or other entities defined
6 under the OHCA statute.

7 We will review the notice to see if it rises to a level of concern.

8 If it does then we would do a full Cost and Market Impact Review
9 for impacts on costs, access, quality, labor or market concentration.

10 To date, we have received over 40 -- we have reviewed 40
11 transactions, and then we currently have two Cost and Market Impact Reviews
12 pending.

13 And that wraps up my overview and update on OHCA. Happy to
14 turn it back over to DMHC.

15 MS. LEVY: Great. Thank you, Vishaal, so much for being here
16 and for providing all that information. I believe there is an appendix with
17 additional information for all those who are in the room or who have accessed
18 our presentation online.

19 So, with that, if we can move forward to our public comment slide.
20 Great. Well, thank you all so much for sticking with us. There was a lot of
21 information. We recognize that it is very dense; but we also recognize how
22 valuable this meeting can be with all of this information presented by the two
23 regulators and our colleagues from OHCA in all one place.

24 So, with that, we are going to move to our public comment section.
25 We will ask those who wish to give public comment to line up at the microphone

1 and podium in the middle of the room.

2 And if I could ask those online who wish to give public comment to
3 use the Raised Hand feature. We will call on you on the order in which you are
4 called, but I am asking if you can do so now so we can better estimate how many
5 people will be presenting or will be giving public comment. And as our agenda
6 said, we may need to impose time limits. But right now we have about five in the
7 room and just a couple online, so we will start. Please be as thorough as you
8 need to, to get your point across. We will not impose strict time limits at the
9 moment, but we have about an hour and a half for all public comments, so I think
10 we should be able to get through everything. So, with that, if you can, the
11 microphone should be on, and if you can state your name and organization for
12 the record, please.

13 MS. CAPELL: Beth Capell with Health Access California. I want to
14 start by thanking the regulators and the Office of Health Care Affordability for this
15 wealth of information. It may seem odd now, but when these reports began,
16 whether it is the report on prescription drug costs or the report on rates, all of this
17 was secret information. Literally, there was no way to know what the rate
18 increases were. It was considered proprietary, confidential information. So, it
19 has been a revolutionary change in the last 10 or 15 years to be able to have this
20 information. The same is true of the prescription drug information that we now
21 regard as routine. It was -- that was a hard-fought battle to get to even this level
22 of transparency. And we would certainly support more but we are pleased with
23 what we have.

24 I want to turn now to the discussion about the Office of Health Care
25 Affordability and the two regulators.

1 Six years ago, Governor Newsom proposed the creation of the
2 Office of Health Care Affordability to make health care more affordable for
3 consumers and other purchasers.

4 You have heard a few of the facts. I will add that today 7 in 10
5 Californians say they have difficulty affording health care, and Californians are
6 more afraid of a surprise medical bill than unaffordable housing costs. Which,
7 given how unaffordable housing is in California, is a testament to the need for
8 action.

9 For the 80% or so of California tax households that live on less than
10 150 or \$160,000 a year, these are daily realities of being unable to afford care.
11 The targets that you heard about from the Office of Health Care Affordability
12 were set with the acknowledged -- based on the increase in median family
13 incomes because of the concern of the Board, the Health Care Affordability
14 Board, about the lack of affordability.

15 The most common question we get about OHCA is, how will it
16 lower health care costs? And the second most common question is, when?

17 So, we are here today to begin to provide part of that answer. The
18 work of OHCA provides the first part. There will be lots of parts, but the next part
19 is that we call on the Department of Managed Health Care and the Department of
20 Insurance to find unjustified any rate that does not -- proposed by a plan or
21 insurer, that does not demonstrate the impact of the OHCA targets.

22 We also call on both departments, consider whether a rate is
23 unreasonable if medical trend, particularly for hospital inpatient and outpatient
24 and professional services, which are also subject to the OHCA targets, exceed
25 the OHCA targets.

1 Beyond that we have taken a look at some of the small group filings
2 in the last year. We appreciate that DMHC has sometimes asked about the
3 OHCA targets, but we ask for stronger action and greater clarity in what the
4 request is, and we will be providing additional comments in writing. We ask that
5 if medical trend, particularly for hospitals or large physician organizations,
6 exceeds the OHCA targets, that the plan or insurer be required to provide
7 detailed information that the department may -- the department -- the appropriate
8 department may transmit to the Office of Health Care Affordability in order to
9 allow the Office of Health Care Affordability to do its job of enforcing the targets
10 for hospitals and large physician organizations. And by detailed information we
11 mean things like NPIs and the names on the many lists that OHCA is compiling
12 and the HBD is compiling of large physician organizations and hospitals and
13 health facilities. And by larger physician organizations we mean the definition in
14 the OHCA law, not just risk-bearing organizations regulated by the Department of
15 Managed Health Care.

16 We recognize that greater affordability rests on enforcement of the
17 law and that this will be an iterative process, and this is simply another step in
18 that discussion. But it begins with the Department of Managed Health Care and
19 the Department of Insurance and the Office of Health Care Affordability using the
20 authority they have already been granted by existing law to require first that plans
21 and insurers demonstrate the impact of the OHCA targets in proposing rates, and
22 for the Office of Health Care Affordability to exercise the enforcement capacity
23 that you just heard discussed.

24 We recognize there are lots of technical issues to work through, but
25 technical issues can be worked through. That should not be an impediment to

1 moving forward to answering the question we hear every day when we talk about
2 OHCA, which is, how will consumers benefit and when will it happen? Thank you.

3 MS. LEVY: Thank you. Next, again, if you can please state your
4 name and organization for the record. And for those standing, if you want to sit
5 down in the front row, you can. We just needed to get an estimate of how many
6 people were going to be speaking. If not, if you are comfortable, please continue
7 to stand. We will take you, we will take you in the next --

8 MR. O'BRIEN: Sorry, I am going to adjust the microphone a little
9 bit. But good afternoon and thank you to the DMHC staff for this meeting and for
10 this opportunity to comment. My name is Ben O'Brien, and I serve as the
11 Director of State Policy Analysis with California Life Sciences. So today I am
12 speaking on behalf of our more than 1300 member organizations including
13 pharmaceutical, biotechnology, medical technology and academic research
14 institutions committed to advancing innovation and improving health outcomes
15 across California.

16 Again, we appreciate the Department's continued focus on health
17 care affordability and the role prescription drugs play in premium spending. We
18 share the goal of ensuring that patients can access the therapies they need
19 without facing financial barriers. As the Department's most recent annual
20 prescription drug pricing report found, medical services accounted for roughly
21 76.5% of total health plan premiums. By comparison, prescription drugs
22 represented 15.4% of premiums; and after accounting for manufacturer rebates
23 the net share drops to approximately 12%. In other words, nearly three-quarters
24 of every premium dollar is going towards medical services, or roughly one-eighth
25 reflects prescription drug spending.

1 When evaluating drug spending, we recognize that much of the
2 growth is concentrated in specialty medicines. While these therapies account for
3 a relatively small share of total prescriptions, they represent a large portion of
4 overall spending. This is because they are designed to treat serious, complex
5 and previously untreatable conditions. The spending reflects the value these
6 medicines can deliver. Specialty therapies often help prevent costly
7 hospitalizations, surgeries and long-term complications, while significantly
8 improving patients' quality of life and health outcomes. In many cases, these
9 treatments will reduce downstream medical costs and enable outcomes that
10 would not have previously been possible with older therapies.

11 None of this is to say that the health care affordability challenges
12 we face as a state and a nation are not real. They certainly are. But the data
13 shows that focusing narrowly on the impact of drug prices risks understating
14 other key drivers including utilization patterns, administrative costs, spread
15 pricing and other practices that drive profit margins within other sectors of the
16 health care spectrum including insurance and PBMs.

17 In closing, we appreciate the Department's work on this and stand
18 ready to serve as a resource moving forward. Thanks again for this opportunity
19 to comment.

20 MS. LEVY: Thank you. Thank you. Please state --

21 MR. LIGHTY: Hi. My name is Michael Lighty. I am President of
22 Healthy California Now, and Alma has graciously agreed to help display a
23 graphic.

24 I want to first associate ourselves in support of the comments from
25 Beth Capell. I think that that really captures the potential that all this data can be

1 used in a constructive and positive way if we really take full advantage of existing
2 authority under statute.

3 We really join the call for health plans and insurers to comply with
4 the law and demonstrate the impact of the Office of Health Care Affordability
5 growth targets on rates. It is essential that they be required to do that, and that
6 OHCA is given the information that they need to enforce that.

7 Of course, we gather here at a time when millions of Californians
8 are losing health care coverage, and millions more may lose it, and at the same
9 time suffering from the kind of cost increases that Ms. Capell identified. And that,
10 of course, is a result from the federal cutbacks, but it falls on the state to
11 respond. And we believe, as this chart shows, that the exorbitant profits and the
12 reserves held as tangible net equity of California's largest health plans are a
13 potential source of revenue that can address the access crisis and lower costs. It
14 was not part of the data presented here, so we wanted to provide some, because
15 it is quite extraordinary. I mean, these -- the tangible net asset -- tangible net
16 equity held by these largest health plans are far in excess of the required
17 minimums.

18 You could even increase those minimums and you would still find
19 Kaiser Permanente, for example, at excess TNE of nearly \$70 billion. That
20 money is generated from the premiums paid by plan members. That's where that
21 money comes from. What is it being used for at a time of escalating costs and
22 crisis in access. We submit that it needs to be used to address that.

23 And at the same time, you look at other health plans. There you
24 have got Blue Shield of California, 3.7 billion. Anthem Blue Cross, nearly 1.9
25 billion in excess TNE. You can just go down the list. It is quite extraordinary.

1 And we can, I think, fairly say that safety net providers, rural
2 hospitals, are under severe financial threat. This pool of money created by
3 Californians when they paid their health plan premiums should be used to
4 address that crisis. It should be used to help solve the financial problems that
5 safety net providers in particular and rural hospitals face. Thank you, Alma.

6 If you look at the rate increases that we have seen. And I just want
7 to use Kaiser again, a premiums over time case study. If you look at the 15
8 years between 2010 and 2024, Kaiser on average has increased its individual
9 plan premiums by 116%. In the past -- that same 15 year period 2010 to '24,
10 Kaiser on average has increased its small group plan premiums by 123%.

11 That compares -- that far outstrips the gain in household income.
12 Where have those rate increases gone? Well, part of it has gone to creating that
13 tangible net equity amount. This is an opportunity for the health plans to step up
14 and say we will do our share. We will do our part. Because Californians have
15 paid us this money and we will pay them back by ensuring that they have the
16 access to care they need and not be subject to excessive rate increases.

17 These enormous financial reserves have been paid by businesses.
18 They have been paid by workers who didn't get a wage increase because the
19 money was going to health benefits. Small business owners can't afford it, so
20 they don't provide coverage. If they do, they are subject to these premium
21 increases. Of course, this affects -- these payments come from all segments of
22 the market including those commercial plans in public programs.

23 What we have is a situation now where the reserves are spent
24 according to the priorities of the companies and the health care executives. This
25 is our opportunity to say no, to say no to the plans. No. You must actually use

1 those reserves created by Californians, in the interest of Californians, to ensure
2 that we get the care we need.

3 Thank you for what you are doing. Thank you for this transparency.
4 Thank you for the incredible data and information we got. Let's put it to use and
5 make sure that Californians can afford the care they need. Thank you so much.

6 MS. LEVY: Thank you so much.

7 MS. YOUNG: (Adjusting microphone.) Whoops. I'll just hold it.

8 MS. LEVY: Yes, we might need to tighten it, sorry.

9 MS. YOUNG: Yes, thank you.

10 MS. LEVY: Everyone is a different height here.

11 MS. YOUNG: Thanks very much. Yeah, perfect. Thank you.

12 Okay.

13 MS. LEVY: If you could please state your name and organization.

14 MS. YOUNG: My name is Cindy Young, and I serve as a Vice
15 President for the California Alliance of Retired Americans, CARA. CARA
16 represents over 1 million seniors and disabled Californians. As seniors, we see
17 how the cost of health insurance is impacting our children and our grandchildren.
18 So, I am going to share a story today about my family's experience, but I want
19 you to know it is not unique to me. It is not unique to every single senior in
20 California with what we are seeing our children and our grandchildren go
21 through.

22 Kyle and Jessica are my niece and nephew. They are an average
23 couple. They have two children in elementary school. They are self-employed
24 and they pay \$24,000 a year for insurance for their family. What is
25 unconscionable is that they have a \$1,000 deductible, huge copayments when

1 they access the system. So much so that I see them making sure that their two
2 daughters get the care that they need, but when it comes to, I see a lump, I see
3 something else happening in my body, they choose not to go because they can't
4 afford the out-of-pocket costs. And I am telling you, this is not unique to my
5 niece and nephew, it is what is happening to families in California.

6 So, now is the time to hold the insurers accountable for California to
7 get what we deserve and what we need. Michael presented a chart here earlier,
8 where billions of dollars are being put away in reserves, more than what the state
9 requires. I see no reason why in this time that we are in a unique point in our
10 political system. H.R. 1 took billions of dollars out of our health care system, and
11 we have another source to be able to backfill that. I urge you to consider that.
12 Using that money in a way that is going to help people that have already paid into
13 that system, right? And to make sure that those that those health plans have the
14 reserves that they need, they just have billions of dollars more than what is
15 required by the state.

16 I want to thank you for your work, and I want to particularly thank
17 OHCA for the work that it has done. It has been enlightening to see the
18 information that they have uncovered, and I urge you to act expeditiously to help
19 California's working families be able to survive this crisis. Thank you.

20 MS. LEVY: Thank you.

21 MR. MCLEAN: Thank you. Hi. My name is Bruce McLean. I am
22 here on behalf of the Butte County Health Care Coalition. We are celebrating our
23 36th year of actively working to achieve universal health care. I live in Butte
24 County, part of the rural north state, and I think that you probably have heard that
25 the only hospital in the neighboring county, that is Glenn County, closed last

1 year. And it is, I think, just a harbinger of what is coming down the chute as a
2 result of the big, ugly bill that has cut so much money from health care from the
3 federal government. I know we have to cover some of those holes here, and I do
4 agree with my colleagues who have suggested that using some of these huge
5 funds that have been set aside that are way above what is necessary could be
6 part of the solution for the governor's budget.

7 But long-term I am of the opinion that the Governor's Commission
8 for Healthy California, that one of its conclusions was that we are going to suffer
9 over the next 10 years approximately \$500 billion in increased medical costs only
10 from inflationary costs, not by adding any services or adding any additional
11 people covered, unless we move to a unified financing system. We are already
12 two and a half years into that so we haven't moved into the unified financing
13 system so we have -- we have already incurred a good portion, a quarter of the
14 expected \$500 billion cost. So, this is something I would like you to keep in mind
15 as you are doing your work, please. Thank you.

16 MS. LEVY: Thank you.

17 MR. UMEMOTO: (Adjusted microphone.) It doesn't have to be
18 raised or lowered too much. Well, thank you so much. My name is Keith
19 Umemoto. Thank you for providing this hearing for us in terms of, for purpose of
20 public comment. My name is Keith Umemoto. I am with California Alliance for
21 Retired Americans. Actually, I am also a retiree from the California state
22 government, of which half my tenure was with the legislature and then I worked
23 with Senator Alquist, Senator Martha Escutia and Senator Diane Watson. And
24 the latter two with Senate Health and Human Services Committee and Senator Al
25 Alquist with the Senate Budget and Fiscal Review Committee on subcommittee,

1 am I saying too much, Subcommittee number 3. So, Beth knows because we
2 worked together a lot on that.

3 But anyway, for context purposes I think it is really important to
4 hear the anecdotes and the impact it has. I will outline one anecdote that doesn't
5 apply directly, but indirectly to what we are talking about today, in the sense that
6 health care premiums dictate who gets health care.

7 So, when my brother was pre-Medicare eligible he was diagnosed
8 with abdominal aortic aneurysm, and they said it was elective surgery. He got a
9 second opinion and decided he was going to get it. This is right before COVID
10 hit so thank goodness because if it was elective surgery he may not be with us
11 today. He was insured by the ACA, and it was affordable at that time for him.
12 And when I visited him in his hospital bed he said he knew somebody else that
13 had the same diagnosis. He is no longer with us because he did not have health
14 insurance because it was too costly. And that provides a real strong justification
15 to really review the level reserve that is appropriate in terms of looking at the
16 rates and reducing some of those rates, because the impact is the difference
17 between my brother alive today and a friend of his that is not.

18 The other thing that I think is very important in your consideration
19 is, as much as I don't like to say this, part of the H.R. 1 is the for-profit sector of
20 the health care industry, even though we have seen the reserve up to 2024-25,
21 their reserve, their profit margin is going to be substantially more because of the
22 corporate tax code. So, if we are investing some of this reserve on people to
23 save their lives, it is well worth it because prospectively, at least those in the for-
24 profit sector of the health care industry are going to profit more and their net is
25 going to be more. So, it is not as if you are using a reserve per se and it is going

1 to be per se capped out. We know the reserve is going to be even more when
2 the rates go up. And as a result of that, a lot more individuals will not be
3 protected with care.

4 And it kind of goes back to my initial anecdote. Do we want the
5 rates to continue to go up and increase these individuals that cannot afford these
6 rates to be in the decision of that other person, a friend of my brother's that
7 doesn't have care, that can't have that six, seven or six -- over six figure
8 operation so that he's alive today. So, that is my little anecdote. I really
9 appreciate your consideration in really looking at reserves, they are higher than
10 they are supposed to. You know the for-profit sector of the health care industry
11 will have a substantial increase as we proceed, and as a result a lot of individuals
12 will not be getting insurance and they are either going to die or they are going to
13 go to the emergency room, which is going to be much more expensive. So,
14 thank you so much.

15 MS. LEVY: Thank you. We have our last person in the room. If
16 anyone else in-person would like to make a comment, please line up. Yes.

17 MR. LARA: Thank you very much. Thanks. Good afternoon. My
18 name is Gilbert Lara here on behalf of Biocom California. We are the largest life
19 sciences trade association. We represent biotechnology organizations,
20 pharmaceutical, medical device, and diagnostic companies of all sizes. We also
21 represent research institutions, universities and organizations.

22 We submitted formal public comment -- formal written comment to
23 the DMHC via email, so I will keep my remarks brief today and appreciate the
24 Department's work. We believe the 2024 report offers an incomplete view of the
25 health care cost drivers today. I would like to highlight three points we observed

1 in the report.

2 First, the data shows that prescription drugs accounting for just
3 15.4% of premiums, yet health care plan profits surged by over 128% year after
4 year.

5 Second, the report artificially inflates drug costs by inappropriately
6 counting medical devices and testing supplies as prescription drugs.

7 Finally, the report notes \$3.15 billion in manufacturer rebates, but
8 entirely fails to track how PBM managers, or pharmacy benefit managers, retain
9 these savings rather than lowering out of pocket costs for patients at the
10 pharmacy counter.

11 We appreciate the work DMHC is doing to collect all of this data
12 year after year, and we urge the Department to continue to adopt a framework, a
13 reporting framework that accurately reflects the true costs, true cost drivers.

14 Thank you.

15 MS. LEVY: Thank you.

16 MR. WEBER: Hi. My name is C.T. Weber. I am one of the Vice
17 Presidents of California Alliance for Retired Americans, on the Board of
18 Directors, and just want to make a couple points.

19 And that is that because of H.R. 1, millions of people in California
20 are going to be losing some health care coverage. And that over the years we
21 have been creating a lot of reserves because of the excess rates we have been
22 paying, and we now think that these reserves should be scooted over to help
23 people in need of health care. And so just wanted to supplement that
24 information. Thank you.

25 MS. LEVY: Thank you. Okay, seeing no additional commenters in

1 the room we will move to our online folks who would like to give public comment.

2 And the first one we have up is Michelle Johnston. We can unmute Michelle.

3 Michelle, you can proceed.

4 MS. JOHNSTON: Good afternoon. Thank you. Thank you so
5 much for holding this meeting. I am Michelle Johnston, Director of Advocacy and
6 Policy with the National Multiple Sclerosis Society, and I am one of the over
7 68,000 Californians living with MS. MS is an unpredictable disease of the central
8 nervous system. Currently there is no cure. Symptoms may vary from person to
9 person and may include disabling fatigue, mobility challenges, cognitive changes
10 and vision issues. To prevent further disease progression, it is essential that
11 individuals begin an FDA-approved disease modifying therapy as soon as
12 possible following their diagnosis and continued adherence to these medications
13 are essential for treatment effectiveness. Delays or gaps in necessary diagnostic
14 tests or treatments can worsen the prognosis for an individual living with MS and
15 may lead to irreversible consequences and disease progression.

16 MS is an expensive disease. It may impact one's ability to work. It
17 could generate steep out-of-pocket costs related to medical care, rehabilitation,
18 home modifications, transportation and more. A study published in 2022
19 reported that the average cost of living with MS at that time was over \$88,000 per
20 year, with over \$65,000 of those costs attributable to excess direct medical costs.

21 As of July of last year, the median annual cost of brand disease
22 modifying therapies for MS was over \$113,000. Time on the market does not
23 guarantee a reduction in costs, as seven out of the nine DMTs that have been on
24 the market for at least 12 years are priced over \$100,000 a year and continue to
25 see regular price increases. We supported the PBM licensing and SB 41 and we

1 look forward to its implementation.

2 I know people with MS who have skipped diagnostic tests due to
3 not being able to afford a copay, someone who sold a vehicle to pay for her MRI,
4 and another who has paid \$3,000 out-of-pocket for a single round of their
5 disease modifying therapy. Personally, even with insurance, I have paid up to
6 \$2,500 for a four-week supply of my DMT.

7 We appreciate the efforts of OHCA, DMHC and CDI to improve
8 health care affordability. We thank you for your attention to this important and
9 complicated issue. The Society will continue to look at the entire health care
10 system and encourages these departments to continue your work to enable all
11 Californians to receive health care that is accessible, affordable, equitable, high-
12 quality and universal. Thank you.

13 MS. LEVY: Thank you. Next up online we have Lizzy Tapia. You
14 can begin, please.

15 MS. TAPIA: Okay. Hi, everyone. My name is Lizzy Tapia. I am
16 the President of Unite Here Local 2, which is the hotel and food service workers
17 union in the Bay Area. We represent about 15,000 workers in hotels and food
18 service.

19 In 2024 our members in hotels went on strike for 93 days, which
20 was largely because of the cost of health care. Just to maintain our health care
21 plans that we have because the costs continue to go up so drastically every year.
22 And the costs are just out of control. It gets to the point where we can't even
23 really blame the employers, you know, blame Hyatt, blame Marriott, blame Hilton,
24 you know, for being frustrated, because they don't have control over the cost of
25 health care and we don't either.

1 Being on strike is really tough. We run 24-hour picket lines seven
2 days a week. You know, our members lose their voice on strike. They wonder
3 every day if and when we will prevail. In 2024 our strike went all the way, you
4 know, we started with initial strikes on Labor Day, and we went through
5 Halloween, we went through Thanksgiving, and we settled on Christmas Eve of
6 2024. So, you can imagine how painful that is to really, to sacrifice your
7 livelihood, to uproot your life for three months just to keep what you have on
8 health care. You don't even see things improve; you just see them stay the
9 same. So, this practice of fighting our employers, you know, to ultimately prevail,
10 to win, only to take those economic gains and turn them over to health care
11 companies is just absurd and it is not sustainable.

12 I want to say that our rates for Kaiser and Blue Shield have gone up
13 7%, 8%, 9%. They are not even trying to comply with the OHCA guidelines, and
14 the state needs to do something about this. This is really an unsustainable thing
15 for working people. It makes it so that people cannot survive. And this pattern of
16 having to continually fight just to maintain what we have, this is not something
17 that people should have to go through. It is time that the state regulates these
18 health care companies more. Thanks.

19 MS. LEVY: Thank you. Before we get to our next public comment I
20 just want to note we only have two more raised hands, and I believe everyone in
21 the room who wished to give comment gave so already. So, if you are online
22 and you want to give comment I would encourage you to raise your hand now so
23 we can call on you before we conclude the meeting.

24 So, with that, next we have Michael Karsh.

25 MR. KARSH: Yeah. How can -- Blue Shield has raised my rate

1 from \$619 a month, they kept that in both 2021 and 2022. But then 2023 they
2 raised it to \$701 a month, then for 2024 \$819 a month, then for 2025 \$900 a
3 month. Now in 2026 it is \$1,029 a month. How could they possibly be in
4 compliance? It seems like they almost can't be, and can the state do anything to
5 get them into compliance because I can't afford my health insurance anymore.

6 MS. LEVY: Thank you for your comment.

7 Next, we have Georgia Brewer.

8 MS. BREWER: Hello?

9 MS. LEVY: Yes.

10 MS. BREWER: Hi, thank you and good afternoon. I am Georgia
11 Brewer, Associate Director of the California OneCare Education Fund and HEAL
12 California. Thank you for your work to bring transparency to health care pricing.

13 Californians from every walk of life desperately need help with
14 health care costs and we need that help now. Given the great need and
15 consistent with remarks made earlier, I think we should take a look at health
16 insurers' reserving practices. Why not hold them accountable for continuing to
17 charge excessive premiums while sitting on billions of dollars in reserves?
18 Kaiser Permanente alone is sitting on a reserve fund of over 2,000% of that
19 required by law. So, given the huge excess profits insurers have gained at the
20 expense of California families and businesses, they should have no trouble
21 complying with the OHCA growth targets on premiums, deductibles and copays.

22 Moreover, while we keep working on winning true health care
23 equity with a publicly funded universal health care system, let's dedicate insurers'
24 excess reserves to making health care more affordable now, closing the funding
25 shortfall and making up for the H.R. 1 subsidy cuts. Again, thank you.

1 MS. LEVY: Thank you for your comment.

2 And the last hand we have, Victoria Heric.

3 MS. HERIC: All right. Thank you so much for providing this

4 opportunity to speak and also for all the data that you are collecting. It is great

5 how there are organizations out there sending out emails to let us know how we

6 could come here and see all this information without just complaining to our

7 friends and family or just complaining on my Facebook wall, as I commonly do.

8 I have been on the ACA since the very beginning. I stay on an

9 HMO plan in order to keep my care manageable. Last year I battled a Long-

10 COVID bacterial infection, which I would describe the process as sheer hell,

11 running the gauntlet of, you know, prior authorizations and what is going to be

12 allowed and just fighting every single battle. And so to see some of your data

13 about how, you know, the large group, they get all of those -- you know, they get

14 more choice and it seems like they are getting more approvals, or they are

15 getting the opportunity to actually spend the money they put in.

16 It is frustrating and it is scary year after year to see my premium go

17 up; and then also the marketing materials that go with that that just justify it, say it

18 is great, that it is this average. Like we wouldn't notice it or something when we

19 are the ones who are paying out of our pocket and have to figure this out on our

20 taxes year after year. And to hear that these health care companies have these

21 reserves, it is just absolutely outrageous.

22 Like back when our rate was what it was at the beginning of your

23 chart in 2017, yeah, it was way more manageable. Now it is like the only way

24 that you can get away with affording one of these plans is to, you know, lie, cover

25 your income, get fired, all these random things that it is just insane. So, those

1 reserves should go back to lowering our premiums. The governor hasn't done
2 enough. I am glad that this was signed into law so we have this data. But we
3 really do need to think about health care for all and making something that is
4 affordable. Thank you.

5 MS. LEVY: Thank you for your comment.

6 That was the last raised hand. So, we will give it one more minute
7 in case anyone has been multitasking or had to leave the Zoom and is coming
8 back.

9 But with that time let me mention, let me first thank everyone who is
10 here in person and who joined online. Thank you for sharing your ideas, your
11 comments, your thoughts and especially your personal stories about accessing
12 health care services. So, again, we appreciate and we took note of everyone
13 who gave verbal public comment. If you are not -- I think some people had
14 mentioned they will be sending in written comment. And if you are not somebody
15 who wants to stand up, no problem. You can send in written comment until 5:00
16 p.m. on March 18, 2026, to publiccomments@dmhc.ca.gov.

17 So, with that we have concluded the public comment section and
18 we will move to wrap up. Again, thank you all for your time and attention here
19 today. All the presentations will be -- are on the DMHC website, and I believe
20 there was a lot of information on the California Department of Insurance website.

21 Again, we want to thank our colleagues from CDI and from OHCA
22 who have joined us to make this meeting more comprehensive. And again,
23 thank you all for being here and we will conclude the meeting. Thank you all.

24 (The public meeting concluded at 3:02 p.m.)

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CERTIFICATE OF REPORTER

I, RAMONA COTA, an Electronic Reporter and Transcriber, do hereby certify:

That I am a disinterested person herein.

That the foregoing California Department of Managed Health Care Public Meeting on Health Care Premium Rates and Prescription Drug Cost Transparency was electronically reported by me and I thereafter transcribed the recording.

I further certify that I am not counsel or attorney for any of the parties to said Public Meeting, or in any way interested in the outcome of said matter.

IN WITNESS WHEREOF, I have hereunto set my hand this 22nd day of March, 2026.



RAMONA COTA, CERT**478