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ALL PLAN LETTER

DATE: July 31, 2020
TO: All Commercial Full-Service Health Plans Offering Individual Market Products¹
FROM: Sarah Ream, Acting General Counsel
SUBJECT: APL 20-029 – Extension of Special Enrollment Period to August 31, 2020

On March 21 and June 23, 2020, the Department of Managed Health Care (Department) issued All Plan Letters (APLs) 20-010 and 20-023, respectively.² These APLs created and extended a special enrollment period (SEP) due to the COVID-19 pandemic and state of emergency in California.

The SEP applies to all commercial full-service individual, non-grandfather products, whether issued through the California Health Benefits Exchange (Covered California) or off-Exchange. Per APL 20-023, the SEP was set to end on July 31, 2020.

The present APL extends the SEP through August 31, 2020. All other provisions of APLs 20-010 and 20-023 remain in effect.

If you have questions regarding this All Plan Letter, please contact your plan's assigned reviewer in the Department's Office of Plan Licensing.

¹ This All Plan Letter does not apply to specialized health care service plans, Medicare Advantage plans, Medi-Cal managed care plans, or Medicare Supplement products.

² For reference, copies of APLs 20-010 and 20-023 are attached to this APL.