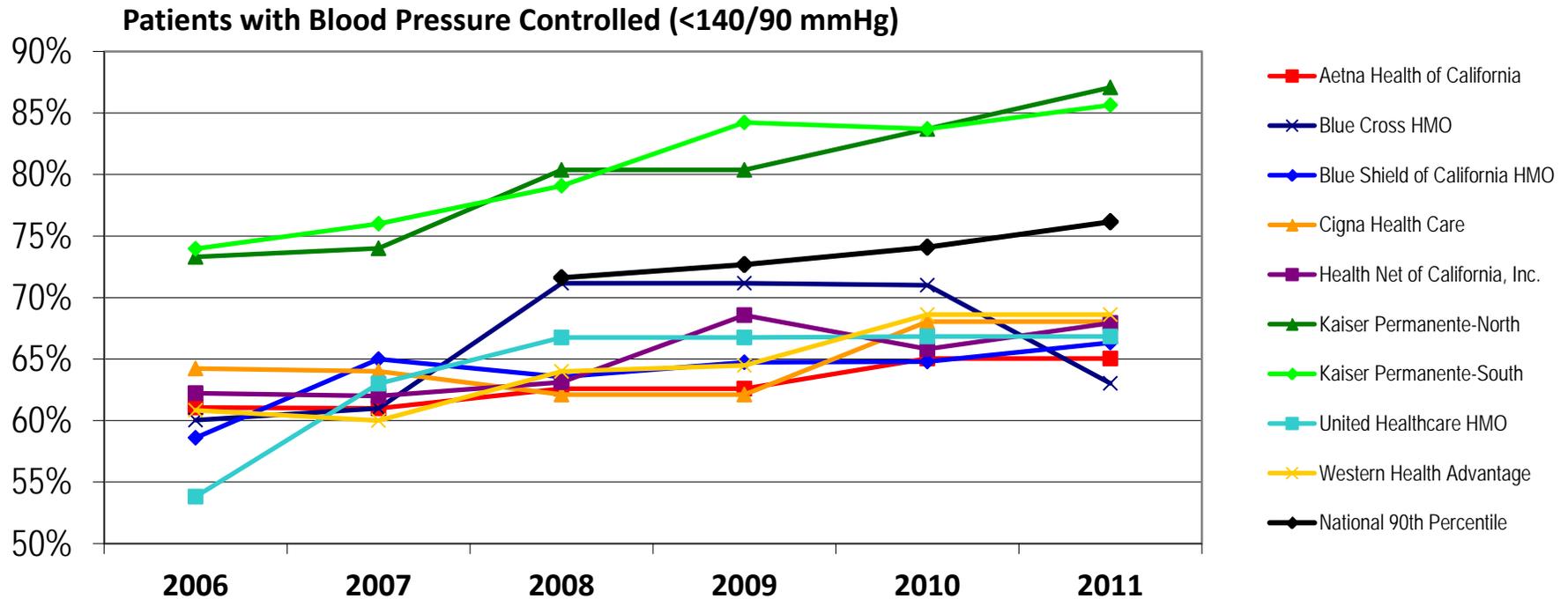


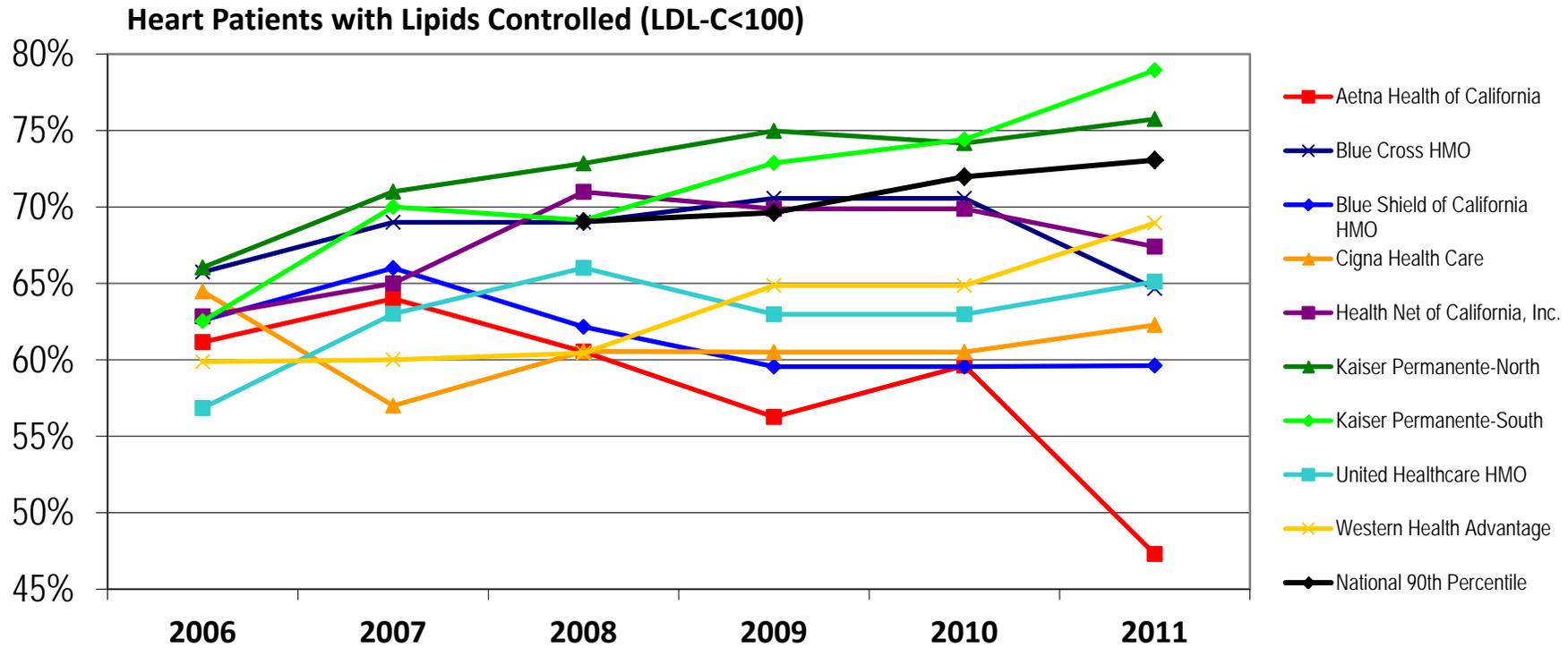
Right Care Initiative: Key Quality Indicators for Cardiovascular Prevention



Blood Pressure Control (140/90 mmHg) Among California Health Plans							
	2006	2007	2008	2009	2010	2011	Change
Aetna Health of California	61.06%	61.00%	62.59%	62.59%	65.04%	65.04%	4%
Blue Cross HMO	60.04%	61.00%	71.16%	71.16%	71.00%	63.02%	3%
Blue Shield of California HMO	58.60%	65.00%	63.55%	64.73%	64.79%	66.33%	8%
Cigna Health Care	64.23%	64.00%	62.11%	62.11%	68.04%	68.04%	4%
Health Net of California, Inc.	62.23%	62.00%	63.11%	68.56%	65.82%	67.93%	6%
Kaiser Permanente-North	73.31%	74.00%	80.37%	80.37%	83.70%	87.08%	14%
Kaiser Permanente-South	73.97%	76.00%	79.08%	84.23%	83.70%	85.64%	12%
United Healthcare HMO	53.81%	63.00%	66.75%	66.75%	66.83%	66.83%	13%
Western Health Advantage	60.83%	60.00%	63.99%	64.48%	68.61%	68.61%	8%
National 90th Percentile			71.61%	72.68%	74.09%	76.16%	5%
<i>California Average</i>			63.64%	69.44%	70.30%	70.81%	7%
<i>National Average</i>			63.37%	64.09%	63.43%	65.36%	2%

Data provided by NCQA Quality Compass. All dates refer to the performance year.

Right Care Initiative: Key Quality Indicators for Cardiovascular Prevention

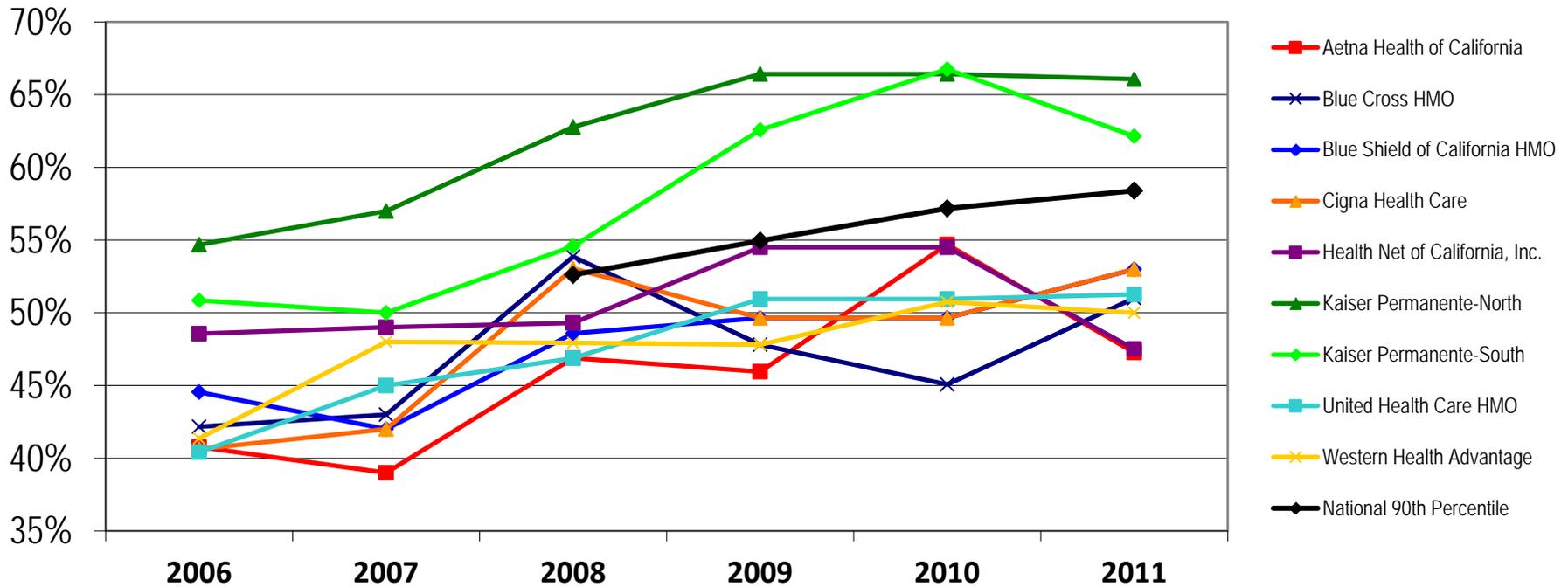


Lipid Control (LDL-C<100) Among California Health Plans							
	2006	2007	2008	2009	2010	2011	Change
Aetna Health of California	61.16%	64.00%	60.53%	56.27%	59.62%	47.30%	-14%
Blue Cross HMO	65.74%	69.00%	69.00%	70.56%	70.56%	64.66%	-1%
Blue Shield of California HMO	62.58%	66.00%	62.16%	59.56%	59.56%	59.62%	-3%
Cigna Health Care	64.48%	57.00%	60.55%	60.51%	60.51%	62.28%	-2%
Health Net of California, Inc.	62.84%	65.00%	70.98%	69.87%	69.87%	67.40%	5%
Kaiser Permanente-North	66.04%	71.00%	72.84%	74.97%	74.17%	75.74%	10%
Kaiser Permanente-South	62.53%	70.00%	69.13%	72.87%	74.41%	78.94%	16%
United Healthcare HMO	56.84%	63.00%	66.01%	62.98%	62.98%	65.11%	8%
Western Health Advantage	59.87%	60.00%	60.44%	64.86%	64.86%	68.95%	9%
National 90th Percentile			69.04%	69.63%	71.97%	73.06%	4%
<i>California Average</i>			62.70%	65.83%	65.64%	64.96%	2%
<i>National Average</i>			59.72%	59.16%	59.89%	59.84%	0%

Data provided by NCQA Quality Compass. All dates refer to the performance year.

Right Care Initiative: Key Quality Indicators for Cardiovascular Prevention

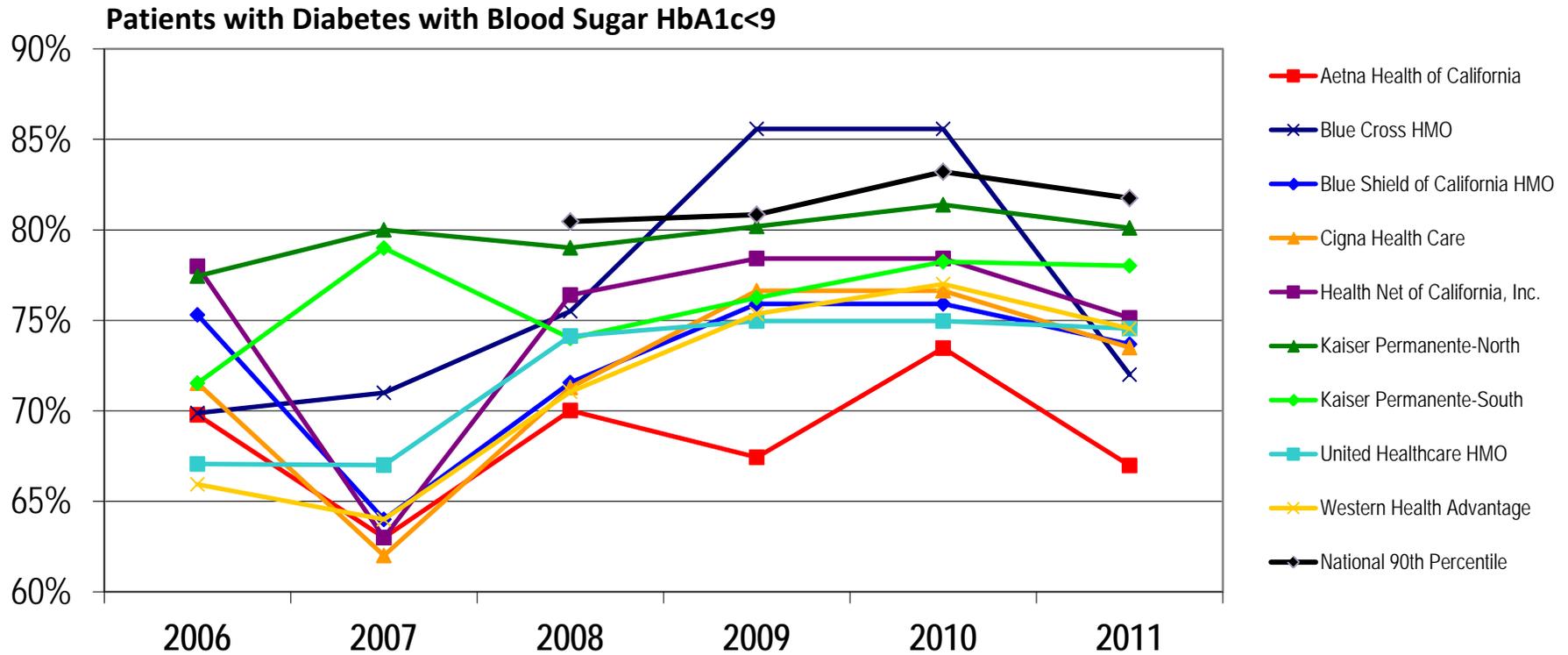
Patients with Diabetes with Lipids Controlled (LDL-C <100)



Diabetic Lipid Control (LDL-C<100) Among California Health Plans							
	2006	2007	2008	2009	2010	2011	Change
Aetna Health of California	40.77%	39.00%	46.89%	45.95%	54.69%	47.27%	7%
Blue Cross HMO	42.17%	43.00%	53.86%	47.81%	45.07%	51.00%	9%
Blue Shield of California HMO	44.55%	42.00%	48.58%	49.64%	49.64%	52.99%	8%
Cigna Health Care	40.63%	42.00%	53.04%	49.64%	49.64%	53.00%	12%
Health Net of California, Inc.	48.56%	49.00%	49.30%	54.50%	54.50%	47.51%	-1%
Kaiser Permanente-North	54.68%	57.00%	62.77%	66.42%	66.42%	66.06%	11%
Kaiser Permanente-South	50.85%	50.00%	54.58%	62.57%	66.75%	62.14%	11%
United Health Care HMO	40.42%	45.00%	46.88%	50.94%	50.94%	51.26%	11%
Western Health Advantage	41.36%	48.00%	47.93%	47.81%	50.73%	50.00%	9%
National 90th Percentile			52.61%	54.95%	57.18%	58.39%	6%
<i>California Average</i>			48.33%	52.81%	53.82%	54.06%	6%
<i>National Average</i>			45.52%	47.04%	47.73%	48.08%	3%

Data provided by NCQA Quality Compass. All dates refer to the performance year.

Right Care Initiative: Key Quality Indicators for Cardiovascular Prevention



Diabetic Blood Sugar HbA1c<9 Among California Health Plans							
	2006	2007	2008	2009	2010	2011	Change
Aetna Health of California	69.78%	63.00%	70.02%	67.43%	73.47%	66.98%	-3%
Blue Cross HMO	69.88%	71.00%	75.50%	85.58%	85.58%	72.00%	2%
Blue Shield of California HMO	75.30%	64.00%	71.56%	75.91%	75.91%	73.68%	-2%
Cigna Health Care	71.53%	62.00%	71.29%	76.64%	76.64%	73.50%	2%
Health Net of California, Inc.	77.99%	63.00%	76.40%	78.42%	78.42%	75.13%	-3%
Kaiser Permanente-North	77.45%	80.00%	79.01%	80.19%	81.39%	80.11%	3%
Kaiser Permanente-South	71.53%	79.00%	74.01%	76.24%	78.24%	78.02%	6%
United Health Care HMO	67.06%	67.00%	74.13%	74.96%	74.96%	74.55%	7%
Western Health Advantage	65.94%	64.00%	71.05%	75.36%	77.01%	74.55%	9%
National 90th Percentile			80.46%	80.84%	83.21%	81.75%	1%
California Average			71.34%	76.75%	77.95%	72.26%	1%
National Average			71.64%	71.79%	72.68%	71.11%	-1%

Data provided by NCQA Quality Compass. All dates refer to the performance year.