

KNOW YOUR HEALTH CARE RIGHTS



COVID-19 Vaccines

You Have the Right to a COVID-19 Vaccine With **NO** Out-of-Pocket Cost.

Health plans¹ regulated by the DMHC must cover COVID-19 vaccines and the administration costs without any enrollee cost-sharing. Cost-sharing includes co-pays, co-insurance, deductibles or other out-of-pocket costs.

Additionally, health plans must cover the costs of administering COVID-19 vaccines to health plan enrollees regardless of whether the vaccines are administered by in-network or out-of-network providers during the federally declared COVID-19 public health emergency.

What Should You Do if You Are Charged for a COVID-19 Vaccine?

If a health plan enrollee receives a bill related to the coverage or administration of a qualifying COVID-19 vaccine, they should first file a grievance with their health plan and include a copy of the bill. Their health plan will review the grievance and should ensure the enrollee is reimbursed. If the enrollee does not agree with their health plan's response or if the plan takes more than 30 days to fix the problem, they should file a complaint with the DMHC Help Center at www.HealthHelp.ca.gov or 1-888-466-2219.

More information about the COVID-19 vaccine and its administration is available at www.covid19.ca.gov/vaccines/.

¹except grandfathered plans

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