



Health Equity and Quality Committee Meeting

July 13, 2022

Meeting Summary

[Meeting Transcript](#)

Health Equity and Quality Committee Members in Attendance:

Dr. Anna Lee Amarnath, Integrated Healthcare Association
Dr. Palav Babaria, California Department of Health Care Services (DHCS)
Dr. Alex Chen, HealthNet
Dr. Alice Chen, Covered California
Dr. Cheryl Damberg, RAND Corporation
Diana Douglas, Health Access California
Lishaun Francis, Children Now
Stesha Hodges, California Department of Insurance
Tiffany Huyenh-Cho, Justice in Aging
Dr. Edward Juhn, Inland Empire Health Plan
Julia Logan represented by Dr. Lisa Albers, California Public Employees' Retirement System (CalPERS)
Dr. Jeffrey Reynoso, Latino Coalition for a Healthy California
Dr. Bihu Sandhir, AltaMed
Rhonda Smith, California Black Health Network
Robyn Strong, California Department of Healthcare Access and Information
Kristine Toppe, National Committee for Quality Assurance (NCQA)
Doreena Wong, Asian Resources, Inc.
Silvia Yee, Disability Rights Education and Defense Fund

Department of Managed Health Care (DMHC) Staff in Attendance:

Mary Watanabe, Director
Nathan Nau, Deputy Director, Office of Plan Monitoring
Dr. Chris Jaeger, Chief Medical Officer
Sara Durston, Senior Attorney

Sellers Dorsey Staff in Attendance:

Sarah Brooks, Project Director
Alex Kanemaru, Project Manager
Dr. Andy Baskin, Quality Subject Matter Expert (SME), MD
Ignatius Bau, Health Equity SME
Janel Myers, Quality SME

Agenda Item 1 – Welcome and Introductions

(Transcript, P. 5-12)

Sarah Brooks, Project Director, called the meeting to order, conducted a roll call, gave an overview of the sixth Committee meeting, walked through the agenda, meeting materials, and Committee timeline. Janel Myers, Quality SME, reviewed housekeeping notes for Committee members and members of the public.

Agenda Item 2 – Review of June 22, 2022 Meeting Summary

(Transcript, P. 12)

Ms. Brooks asked if there were any changes to the June 22, 2022, meeting summary. There were no changes to the June 22, 2022, meeting summary.

Agenda Item 3 – Regulation Process

(Transcript, P. 13-27)

Sara Durston, Senior Attorney, presented an overview of the DMHC's regulation process.

Agenda Item 4 – Review Selected Measures for the Final Set

(Transcript, P. 27-32)

Ms. Brooks reviewed the following measures voted on during the June 22, 2022, meeting for inclusion in the final recommended measure set.

1. Colorectal Cancer Screening
2. Breast Cancer Screening
3. Hemoglobin A1c Control for Patients with Diabetes
4. Controlling High Blood Pressure
5. Asthma Medication Ratio
6. Depression Screening and Follow-Up for Adolescents and Adults
7. Prenatal and Postpartum Care
8. Childhood Immunization Status
9. Well-Child Visits in the First 30 Months of Life
10. Child and Adolescent Well-Care Visits
11. Plan All-Cause Readmissions
12. Immunizations for Adolescents (Combo 2)
13. Consumer Assessment of Healthcare Providers and Systems (CAHPS) Health Plan Survey, Version 5.0 (Medicaid and Commercial) – Getting Needed Care
 - a. Q9. Easy for respondent to get necessary care, tests, or treatment
 - b. Q18. Respondent got appointment with specialists as soon as needed

Agenda Item 5 – Review and Finalize Remaining Measures

(Transcript, P. 32-68)

Ms. Brooks reviewed the measures that fell within the 40-59% range for further discussion during the June 22, 2022, meeting and the voting process to narrow the remaining measures to the final recommended set. Based on the number of votes each of the remaining measures received, the measures were classified into two categories: 1) measures that received more than 60% of votes would be included in the final recommended measure set, 2) measures that received less than 60% of votes would

not be considered in the final recommended measure set. Ignatius Bau, Health Equity SME and Dr. Andy Baskin, Quality SME, MD, shared epidemiologic and measure specific information for the seven remaining measures, respectively. Alex Kanemaru, Project Manager, conducted a roll call for the remaining measures identified by the Committee.

The following measures received less than 60% of “yes” votes from the Committee and will not be included in the final recommended measure set.

1. Cervical Cancer Screening
2. Follow-Up After Emergency Department Visit for Mental Illness
3. Pharmacotherapy for Opioid Use Disorder
4. Adult Immunization Status
5. Obesity Prediabetes and Diabetes A1c Control
6. Meaningful Access to Health Care Services for Persons with Limited English Proficiency
7. Patients Receiving Language Services Supported by Qualified Language Services Providers

Agenda Item 6 – State Department Benchmarking Process Presentation

(Transcript, P. 68-84)

Dr. Alice Chen, Covered California, Dr. Palav Babaria, DHCS, and Dr. Lisa Albers, CalPERS, presented on their respective organization’s benchmarking process and experience.

Agenda Item 7 – Break

(Transcript, P. 85)

Ms. Brooks commenced a 15-minute break at 2:19 p.m.

Agenda Item 8 – Benchmarking

(Transcript, P. 99-141)

Ms. Brooks provided an overview of benchmarking approaches, examples, strengths and challenges, and potential options for benchmarking without Quality Compass data. After further review of the measures selected for the recommended measure set, it was determined all measures are NCQA Healthcare Effectiveness Data and Information Set (HEDIS) measures and have Quality Compass data available or will have data available relatively soon.

Agenda Item 8 – Disparities Reduction and Measure Stratification

(Transcript, P. 141-160)

Ms. Brooks gave an overview of measure stratification, NCQA’s stratification based on Office of Management and Budget (OMB) categories, and reviewed recommendations for further discussion during the August 17, 2022, Committee meeting. In addition, Ms. Brooks briefly reviewed disparities reduction concepts and discussion questions.

Agenda Item 10 – Public Comment

(Transcript, P. 161)

Ms. Brooks asked if there was anyone who wanted to give public comment. Ms. Brooks noted members of the public may submit comments until 5 p.m. on July 20, 2022, to publiccomments@dmhc.ca.gov.

Agenda Item 11 – Closing Remarks

(Transcript, P. 161)

The meeting adjourned at 4:58 p.m. The next meeting is scheduled for August 17, 2022.