



FOR IMMEDIATE RELEASE
June 22, 2010

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DMHC ANNOUNCES APPOINTMENT OF CHIEF OF ENFORCEMENT

(Sacramento) Cindy Ehnes, Director of the Department of Managed Health Care (DMHC) has announced the appointment of Michael McClelland as Assistant Deputy Director of the Office of Enforcement.

“The DMHC is fortunate to have a litigator of Mr. McClelland’s caliber to help carry out our mission of protecting health care consumers,” said Ehnes. “He was the DMHC’s lead attorney in resolving several recent major litigation cases, including our significant victories to end the controversial practice of balance billing in California.”

As Assistant Deputy Director, McClelland will be responsible for overseeing all litigation matters for the DMHC, including bringing action against health plans that violate the Knox-Keene Act for non-compliance with the financial requirements of the law, as well as with the quality, accessibility, and continuity of care laws, and the denial of treatment and claims in enforcing the managed health care laws.

McClelland began his tenure at the DMHC in 2007 as a senior staff attorney in the Office of Enforcement, serving as the senior trial counsel on the Financial Team, and handling a number of high profile cases. He most recently served as the Assistant Deputy Director for the Office of Provider Oversight (OPO), where, under his leadership, the Provider Complaint Unit reached the major milestone of more than \$20 million in payments recovered for providers since its inception in 2004.

Prior to joining the DMHC in 2007, he was the managing shareholder of the Sacramento boutique litigation firm McClelland & Lum, where he practiced in state and federal courts, primarily in the areas of business litigation, intellectual property, employment law, and professional liability matters. He began his career with a large New York based law firm in 1999, following a clerkship with the Honorable Presiding Justice Arthur Scotland of the California Court of Appeal, Third District.

ARNOLD SCHWARZENEGGER
GOVERNOR

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TRANSPORTATION
AND HOUSING
AGENCY

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Department of Managed Health Care

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He is a cum laude graduate of the California Western School of Law in San Diego where he was a Dean's List scholar and associate editor of the Law Review, graduating in 1999.

The California Department of Managed Health Care is the only stand-alone HMO watchdog agency in the nation, touching the lives of more than 21 million enrollees. The DMHC has assisted more than 800,000 Californians resolve their HMO problems through its Help Center, educates consumers on health care rights and responsibilities, has recovered more than \$21 million in payments owed to providers, and works closely with HMO plans to ensure a solvent and stable managed health care system.

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