



FOR IMMEDIATE RELEASE
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CONTACT: Lynne Randolph
(916) 445-7442

DMHC IMPLEMENTS SECURED EMAIL SYSTEM

(Sacramento) – The California Department of Managed Health Care (DMHC) will implement an important security enhancement to its email system on January 19, 2009. A secured email (email encryption) system will be launched to minimize risk when conducting confidential business. The change will allow sensitive, confidential email to be encrypted before it is sent over the Internet.

This enhancement is necessary primarily to protect confidential consumer information, which is handled by the DMHC's Help Center. The Help Center is a free service to assist consumers in solving issues with their health plans.

Individuals who may receive a secured email from the DMHC can click on the link below to access a document providing instructions on how to receive the secured email.

For questions, please contact the DMHC Office of Technology and Innovation Help Desk at (916) 322-1830.

<http://wps0.dmhc.ca.gov/email/secureemail.pdf>

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ARNOLD SCHWARZENEGGER
GOVERNOR

BUSINESS,
TRANSPORTATION
AND HOUSING
AGENCY

DEPARTMENT OF MANAGED HEALTH CARE

980 9th Street
Suite 500
Sacramento, CA 95814-2725
916-324-8176 Voice
916-322-9430 Fax

320 West 4th Street
Suite 880
Los Angeles, CA 90013-1105
213-620-2744 Voice
213-576-7183 Fax

www.hmohelp.ca.gov
1-888-HMO-2219