

March 8, 2018

**REQUEST FOR PROPOSALS (RFP) - Secondary
PROVIDER NETWORK AND TIMELY ACCESS COMPLIANCE
STATISTICAL ANALYSIS AND METHODOLOGY DEVELOPMENT
RFP No. 17MC-SA008**

Question: Where can we find the complete RFP?

Answer: A link to the RFP may be found on the DMHC Home Page under the “What’s New” section at <http://healthhelp.ca.gov> and on the Cal eProcure website at <https://caleprocure.ca.gov/event/4150/0000008577>. These links include a PDF of the RFP. Proposers may receive updates by checking these websites.

Question: Are the miles identified under “Geo-access Standards” 15 miles/30 minutes between all enrollees and primary care providers and “15 miles/30 minutes” between all enrollees and hospitals calculated based on all enrollees enrolled in a health plan or is it only for those enrollees who currently live within the service area?

Answer: The 15 miles under “Geo-access Standards” is calculated based on all potential enrollee locations (where enrollees may work or reside) within a Plan’s approved service area.

Question: Are the capacity measures calculated as the ratio between the physicians total patient population or only for the patient population within a particular plan?

Answer: These ratios are calculated for the patient population within a particular plan, but the full-time equivalent value of the physician is weighted to reflect the patient load that the provider is receiving from other plans. For example, if the physician exclusively serves one particular plan network, the FTE value would be 1; however, if the physician treats patients from more than one health plan network, the physician’s FTE would be adjusted to something less than one to reflect the physician’s availability to each health plan network being measured.

Question: Will applicants have access to current methods used during the application process?

Answer: Documents describing the methods used in the Department’s current analysis are confidential or privileged, whereby they cannot be shared with proposers during the competitive bidding process. However, the awarded contractor will be provided access to current tools upon contract execution. Please refer to the instructions provided in the RFP/Scope of Work.

Question: Is this a secondary procurement under a master contract such as the State’s Master Services Agreement, or is this RFP open to the general public?



Edmund G. Brown Jr., Governor
State of California
Health and Human Services Agency
DEPARTMENT OF MANAGED HEALTH CARE
980 9th Street, Suite 500, Sacramento, CA 95814
Telephone: 916-414-0997 | Fax: 916-445-9420
www.HealthHelp.ca.gov

Answer: This is not a secondary procurement under a Master Service Agreement. The DMHC is soliciting proposals from the public for this RFP.

Question: We are in Cal eProcure and SBE certified. How would we market ourselves to prime contractors to inform of our interest as a subcontractor, as we believe we can add significant value?

Answer: Within an event advertised on the California State Contracts Register (CSCR), suppliers and bidders can post and view ads from other suppliers and bidders. The website to access the CSCR is <https://caleprocure.ca.gov/pages/index.aspx>