

# Quality Measure Recommendation Outline

## I. Introduction

- Overview of the Recommendations
- Importance of Inclusion of TGI Community in Quality Measures

## II. Recommendation Steps

### ***Step 1: Comprehensive Review of the DMHC's 13 Health Equity and Quality Measures***

- Conduct a thorough examination of the specifications for the DMHC's 13 Health Equity and Quality Measures to identify any explicit or implicit biases and gaps in addressing TGI healthcare needs.
- Identify areas where the 13 Health Equity and Quality Measures lack inclusivity for the TGI community and gaps in the National Committee for Quality Assurance (NCQA) review.

Recommendation: TBD based on working group discussion.

### **Question for the working group to consider prior to December meeting:**

1. Out of the 13 measures, which three would you feel would be the best to recommend changes to help promote the inclusion and representation of the TGI community?

### ***Step 2: Research Current Sexual Orientation and Gender Identity (SOGI) Data Collection Standards and Practices***

- Investigate the current state of SOGI data collection practices within healthcare systems.
- Evaluate the effectiveness of current methods in capturing SOGI data.
- Identify any state or national standards for the collection of SOGI data.
- Identify best practices for the collection of SOGI data that could lead to future stratification of Health Equity and Quality Measures by SOGI.

Recommendation: TBD based on working group discussion.

### **Questions for the working group to consider prior to December meeting:**

1. What are some "best practices" we could recommend to enhance the collection and reporting of SOGI data?
2. What question(s) should be added to data collection methods to better capture the experiences of the TGI community?

Please note: AB 959 (Chiu) was passed in 2015 and required four departments within the Health and Human Services Agency to collect sexual orientation and gender identity

## Quality Measure Recommendation Outline

(SOGI) as of July 1, 2018. The four departments are the Department of Health Care Services, the Department of Public Health, the Department of Social Services, and the California Department of Aging.

### ***Step 3: Research and Develop TGI Areas of Focus for Future TGI Specific Measure Development***

- Identify focus areas for future TGI specific measure development based on the healthcare experiences and needs of the TGI community.
- Identify specific measures that should be considered.
- Identify methods for data collection to ensure ethical and culturally sensitive data collection practices.

Recommendation: TBD based on working group discussion.

### **Questions for the working group to consider prior to December meeting:**

1. What would an ideal measure look like to you?
2. Outside of gender affirming care, what are services specific to the community that should be measured (i.e., access to immunizations, patient satisfaction, PrEP access for transmen)?