



**Health Equity and Quality Committee Meeting**  
**June 22, 2022**  
**Meeting Summary**  
**Transcript**

**Health Equity and Quality Committee Members in Attendance:**

Dr. Anna Lee Amarnath, Integrated Healthcare Association  
Dr. Palav Babaria, California Department of Health Care Services  
William Barcellona, America's Physician Groups  
Dannie Ceseña, California LGBTQ Health and Human Services Network  
Dr. Cheryl Damberg, RAND Corporation  
Diana Douglas, Health Access California  
Stesha Hodges, California Department of Insurance  
Tiffany Huyenh-Cho, Justice in Aging  
Dr. Edward Juhn, Inland Empire Health Plan  
Julia Logan, California Public Employees' Retirement System  
Dr. Jeffrey Reynoso, Latino Coalition for a Healthy California  
Dr. Bihu Sandhir, AltaMed  
Kiran Savage-Sangwan, California Pan-Ethnic Health Network  
Rhonda Smith, California Black Health Network  
Kristine Toppe, National Committee for Quality Assurance  
Doreena Wong, Asian Resources, Inc.  
Silvia Yee, Disability Rights Education and Defense Fund

**Department of Managed Health Care (DMHC) Staff in Attendance:**

Mary Watanabe, Director  
Nathan Nau, Deputy Director, Office of Plan Monitoring  
Dr. Chris Jaeger, Chief Medical Officer  
Sara Durston, Senior Attorney

**Sellers Dorsey Staff in Attendance:**

Sarah Brooks, Project Director  
Alex Kanemaru, Project Manager  
Dr. Andy Baskin, Quality Subject Matter Expert (SME), MD  
Ignatius Bau, Health Equity SME  
Janel Myers, Quality SME

## **Agenda Item 1 – Welcome and Introductions**

(Transcript, P. 4-14)

Sarah Brooks, Project Director, called the meeting to order, conducted a roll call, gave an overview of the fifth Committee meeting, walked through the agenda, meeting materials, and Committee timeline. Janel Myers, Quality SME, reviewed housekeeping notes for in-person and virtual Committee members and members of the public.

## **Agenda Item 2 – Review of June 8, 2022 Meeting Summary**

(Transcript, P. 14)

Ms. Brooks asked if there were any changes to the June 8, 2022, meeting summary. There were no changes to the June 8, 2022, meeting summary.

## **Agenda Item 3 – DMHC’s Cultural and Linguistic Access Requirements**

(Transcript, P. 14-20)

Nathan Nau, Deputy Director, Office of Plan Monitoring, presented an overview of the DMHC’s cultural and linguistic access requirements and oversight process.

## **Agenda Item 4 – Discussion on the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey**

(Transcript, P. 22-53)

Dr. Cheryl Damberg, Dr. Marc Elliott, and Julie Brown from the RAND Corporation presented information on the CAHPS survey, health equity applications, and potential challenges. After a robust discussion, the Committee voted to include the following measure in the final recommended measure set:

- Getting Needed Care
  - Q9. Easy for respondent to get necessary care, tests, or treatment
  - Q18. Respondent got appointment with specialists as soon as needed

## **Agenda Item 5 – Focus Area Measures**

(Transcript, P. 53-64)

Ms. Brooks reviewed the measures identified for a vote by the Committee during the previous meetings for each of the focus areas.

## **Agenda Item 6 – Complete Narrowing Measures to Final Set**

(Transcript, P. 64-99)

Ms. Brooks reviewed the voting process to narrow the measures to the final set. Based on the number of votes each measure received, the measures were classified into three categories: 1) measures that received more than 60% of votes would move to the final set, 2) measures that received 40-59% of votes would be considered for further discussion, and 3) measures that received 39% or less of votes would be removed from further consideration. Alex Kanemaru, Project Manager, conducted a roll call for all candidate measures identified by the Committee.

The following measures received greater than 60% of “yes” votes from the Committee and will be included in the final recommended measure set.

1. Colorectal Cancer Screening

2. Breast Cancer Screening
3. Hemoglobin A1c Control for Patients with Diabetes - HbA1c Control
4. Controlling High Blood Pressure
5. Asthma Medication Ratio
6. Depression Screening and Follow-Up for Adolescents and Adults
7. Prenatal and Postpartum Care (PPC)
8. Childhood Immunization Status (CIS 10)

The following measures received 40-59% of “yes” votes from the Committee and will be discussed and voted on during the July 13 meeting.

1. Cervical Cancer Screening (CCS)
2. Follow-Up After Emergency Department Visit for Mental Illness (FUM)
3. Pharmacotherapy for Opioid Use Disorder

**Agenda Item 7 – Break**

(Transcript, P. 99)

Ms. Brooks commenced a 15-minute break at 2:36 p.m.

**Agenda Item 6 (Continued) – Complete Narrowing Measures to Final Set**

(Transcript, P. 99-154)

Ms. Kanemaru continued the roll call for the remaining candidate measures identified by the Committee.

The following measures received greater than 60% of “yes” votes from the Committee and will be included in the final recommended measure set.

1. Well-Child Visits in the First 30 Months of Life (W30)
2. Child and Adolescent Well-Care Visits
3. Plan All-Cause Readmissions (PCR)
4. Immunizations for Adolescents (Combo 2)

The following measures received 40-59% of “yes” votes from the Committee and will be discussed and voted on during the July 13 meeting.

1. Adult Immunization Status
2. Obesity Prediabetes and Diabetes A1c Control
3. Meaningful Access to Health Care Services for Persons with Limited English Proficiency
4. Patients Receiving Language Services Supported by Qualified Language Services Providers

**Agenda Item 8 – Benchmarking**

(Transcript, P. 155-170)

Ms. Brooks provided an overview of potential benchmark sources and approaches, including examples and things to consider as the Committee selects a benchmarking approach.

**Agenda Item 10 – Public Comment**

(Transcript, P. 170-171)

Ms. Brooks asked if there was anyone who wanted to give public comment. Ms. Brooks noted members of the public may submit comments until 5 p.m. on June 29, 2022, to [publiccomments@dmhc.ca.gov](mailto:publiccomments@dmhc.ca.gov).

**Agenda Item 11 – Closing Remarks**

(Transcript, P. 170, 173)

The meeting adjourned at 4:56 p.m. The next meeting is scheduled for July 13, 2022.